

Business Mobile General Terms and Conditions

Annex 5

Special offers

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1. General provisions related to special offers

1.1 This Annex contains the detailed description of special offers, particularly including their term, conditions, fees and the discounts provided within their scope.

1.2 The special discounts cannot be redeemed for cash or other services, neither can be transferred to another Subscriber or phone number; moreover, they cannot be enforced subsequently.

1.3 The Subscriber acknowledges that due to their extent and unique character, the discounts cannot be combined, neither in whole nor in part, with other discounts or special offers of Service Provider, including in particular the price of Handsets, or other charges.

1.4 The Business Mobile General Terms and Conditions shall also apply to subscription contracts concluded as part of a special offer campaign.

1.5. For a Subscriber, a maximum of 3 data options can be activated for a Vodafone subscription in addition to the data traffic contained in the tariff package, and therefore, it may be a technical precondition of activating further data options that the Subscriber decreases the number of active data options to two.

2. Special offers

2.1 Loyalty discount offer

The Loyalty discount offer is available from 24 October 2017 until withdrawn. Within the scope of the offer business Subscribers who conclude a 2-year fixed-term contract for any of the services indicate in the table, or extend it with a 2-year fixed-term contract, can use the services for a discounted monthly fee until the expiry of the fixed term, adding that Subscribers contracting for a service package also including a voice service are eligible for discount from the monthly fee of their tariff packages, while Subscribers contracting for service packages including only a data service are eligible for discount from their monthly data fees.

Discounts available to Medium and Large Enterprise Subscribers:

The prices indicated in the table are net prices, exclusive of VAT.

Name of service	Discounted monthly fee (HUF)
Ready Business Basic SIM	1 990
Ready Business Basic Start	2 990
Ready Business Basic Pro	9 990
Ready Business Plus SIM	3 990
Ready Business Plus Start	4 990
Ready Business Plus Pro	11 990
Ready Business More SIM	8 990
Ready Business More Start	9 990
Ready Business More Pro	16 990
Ready Business Most SIM	11 990
Ready Business Most Start	12 990
Ready Business Most Standard	13 990
Ready Business Most Pro	19 990
Ready Business Most Premium	25 990
Ready Business Everything SIM	29 990
Ready Business Everything Start	30 990
Ready Business Everything Standard	31 990
Ready Business Everything Pro	37 990
Ready Business Everything Premium	43 990
Business Red EU 2GB	9 621,11
Business Red EU 10GB	12 163,49
Business Red EU 30GB	17 248,23
Business Red EU Superior	17 248,23
Business Red EU 2GB with divisible internet	10 044,84

Business Red EU 10GB with divisible internet	12 587,22
Business Red EU 30GB with divisible internet	17 671,96
Business Net Start	2 748,03
Business Net Medium	4 716,53
Business Net Premium	7 472,44
Business Osztható Net Medium	4 716,53
Business Osztható Net Premium	7 472,44
OfficeNet	6 291,34
OfficeNet+	7 609,52
Internet Start	490
Internet Small	990
Internet Standard	1 790
Internet Plus	2 354, 33
Internet Medium	2 990
Internet Pro	3 929,13
Internet Large	5 490
Internet Premium	7 078,74
Business EU Red 3GB	10 018,37
Business EU Red 12GB	12 875,51
Business EU Red Superior	18 589,80
Business EU Red 3GB osztható internettel	10 442,14
Business EU Red 12GB osztható internettel	13 299,23
Business Senior Smartwatch (Business Senior Okosóra)	2 600,15

Discounts available to Small Medium and Large Enterprise Subscribers:

The prices indicated in the table are gross prices, inclusive of VAT.

Name of service	Discounted monthly fee (HUF)
Office Tariff Package	724.02
Fixed-line telephone number 1,000 minutes	3,500
Fixed-line telephone number 200 minutes	1,490
Fixed-line telephone number Basic	990
Fax in e-mail service	1,990
Vodafone ReadyFleet	3 175
IOT tarifacsomag 30 MB	525
IOT tarifacsomag 50 MB	630
IOT tarifacsomag 100 MB	735

2.2 Handset insurance special offer

The Handset insurance special offer is available from 1 March 2018, with modified conditions from 15 April 2019, until revoked. With this offer, we provide the Basic handset insurance package as part of the tariff package during the fixed-term period to those Small, Medium and Large Enterprise Subscribers who buy a new, 2-year fixed-term Business Red EU 2GB, Business Red EU 10 GB, Business Red EU Superior, Business EU Red 3GB, Business EU Red 12GB or Business EU Red Superior, Vodafone Business RED 20GB, Vodafone Business Red Superior, Business Mobile RED 20GB or Business Mobile Superior subscription during the special offer, while buying a new handset.

With this offer, we provide the Extra handset insurance package as part of the plan during the fixed-term period to those Small, Medium and Large Enterprise Subscribers who buy a new, 2-year fixed-term Vodafone Business RED World or Business Mobile RED World subscription during the special offer, while buying a new handset

If the 2-year fixed-term subscriber contract is terminated for any reason, but no later than following the expiry of the 2 years, the discount shall no longer be applicable, and the applicable handset insurance fee of the package must be paid.

More information about the handset insurance is available in Section 5 of the Terms and Conditions for Other Services, and on the website www.vodafone.hu.

2.3 The Vodafone JóDolgok Programme (Vodafone GoodThings Programme)

The Vodafone JóDolgok Programme (hereinafter: Programme) is available from 2 May 2018, under these amended terms from 2 September 2019, until revoked.. Any active, post-paid Small Enterprise Subscriber (with a monthly fee) or User (hereinafter: Subscriber) of Vodafone with a business voice-based tariff package may register for the

Programme. The precondition of registration is to accept this Conditions of Participation, as well as the general direct marketing consent (offers concerning products and services of Vodafone Magyarország Zrt., forwarding their advertisements), the approval of the use of positioning data and the settlement of overdue billing debts.

The registration is applicable to the subscription (phone number) through which Subscriber performs the registration. If Subscriber has more than one subscription, the registration shall be completed for all subscriptions separately.

After successful registration the offers and occasional discounts currently available on the market within the frameworks of the Programme will be accessible to the Subscribers (hereinafter: Surprise offers).

Registration for the Programme is available through the MyVodafone application or SMS as shown below:

Registration process for the Programme:

Registration via the MyVodafone application:

Free registration for the Programme is available in the “My JóDolgok” item of the “My Settings” menu item in the MyVodafone application. After successful registration the current Surprise offers will be available for the Subscriber.

Registration via SMS:

Free registration for the Programme can be completed by sending the code JODOLGOK in an SMS to phone number 1270, which then can be finalised by Subscriber by sending the code JO to phone number 1270 as a response to Service Provider’s SMS requesting confirmation. If Subscriber sends a different SMS as response, the request for confirmation will be resent by Service Provider. The sending of such text messages is free of charge from the network of Vodafone Magyarország Zrt., while from abroad the SMS fee according to the relevant roaming charge must be paid. Received SMS messages are free of charge.

Following the registration on either channel Subscriber will be informed about the successful registration in an SMS.

Following the successful registration for the Programme through either channel, the following Surprise offers will be available for Subscribers with MyVodafone application:

The Subscriber registered for the Programme may receive Surprise offers in case the following cumulative conditions are satisfied: Subscriber has been active for at least 24 months, is a post-paid Small Enterprise Subscriber (with a monthly fee) of Vodafone with any business voice-based tariff package, who does not have any billing debt overdue, has a MyVodafone application and an active Vodafone JóDolgok registration as well as active consent concerning general direct marketing and positioning data.

Registered Subscribers may obtain information about the Surprise offers currently available for them via their smartphones with Android or iOS operating systems or on their tablet in the MyVodafone application, and they can choose to accept the current offers in the MyVodafone application. One Surprise offer at a time will be displayed to the Subscriber who can decide on accepting or rejecting the current offer in the My Vodafone application. As long as the Subscriber does not make a decision on accepting or rejecting the current Surprise offer, the next Surprise offer will not be displayed to it. Surprise offers may be accepted once a day, unless otherwise specified. The Surprise offer is available until it is displayed on the platform used. If the Subscriber fails to accept the offer, Vodafone deems this as non-acceptance of the offer. It may happen that the Subscriber does not have any Surprise offers available currently, although he/she has registered. Vodafone does not undertake commitment in relation to this.

Among the Surprise offers, all Subscribers with a JóDolgok registration can find a free Surprise. AdatFalat offers provide free plus data traffic of variable volume (25 MB, 50 MB, 100 MB, 200 MB or 500 MB). The data can be used in Hungary or the EU, within the validity time specified – it shall be used before any data package included in the plan or – if the Subscriber has one – any data packages purchased in excess of that. All Subscribers can have

no more than 3 active data packages simultaneously; if the Subscriber already has 3 active data packages in his or her subscription when accepting the AdatFalat, the AdatFalat activation will be unsuccessful and activation can be requested only by deleting one of the other active data packages.

We will notify the Subscriber about the AdatFalat activation and the data volume usage by SMS. As to the order in which offers are displayed, the AdatFalat offer can be displayed before the other Surprise offers, but it may happen that the AdatFalat is displayed after the other Surprise offers.

Besides the AdatFalat offers, other Surprise offers may include minutes, SMS, data, monthly fee, Vodafone Pass or other service fee discounts, device or accessory purchase discounts or integrated offers.

You may be informed about the conditions of use of the Surprise offer right before accepting it via the MyVodafone application.

Subscribers will be informed about the successful activation of the Surprise offer via SMS.

The ordered Surprise offers may be used within the predefined validity period (according to the Hungarian time zone) and in line with the conditions specified in the offer. Minutes and SMSs in the network may be used domestically within the network of Vodafone Magyarország, minutes and SMSs that may be used for any directions may be used in Hungary for all Hungarian numbers or from the EU for any Hungarian or EU standard-rate numbers, and data and Vodafone Passes (under the conditions set forth in Section 3.10 of Annex 1 of the Business Mobile GTC) may be used domestically and within the EU. The units not used until the expiry of the term of validity will be lost.

Other information

Participation in the Programme is terminated, i.e. the possibility to use the special offers subject to registration ends:

- if the Subscription Contract concluded with Vodafone is terminated
- upon the limitation of outgoing traffic
- if Subscriber quits the Programme.

Conditions, channels and process of quitting the Programme:

Subscribers can quit the Programme via the following channels:

- MyVodafone application
- Service Provider's customer service line, by calling 1270
- in a free SMS (by sending the code "XJODOLGOK" to phone number 1270 from the phone number concerned)
- sending a message via electronic mail to ugyfelszolgalat.hu@vodafone.com
- sending a letter by post to the address: Vodafone Magyarország Zrt. H-1476 Budapest, Pf.: 350.
- in Vodafone stores and distributor stores.

Vodafone excludes liability for any kind of external, so-called SQL attacks targeting the webpage or the server operating the page and for attacks targeting the phone network or for the event of a failure. This means, that if due to an attack on the webpage, server or server network Subscribers receive false system messages about their available bonuses, Vodafone does not undertake any liability for such cases.

If fraud is suspected in case of any participant, Vodafone reserves the right to request information from the participant to investigate the issue, and to suspend Subscriber's participation and the provision of accepted bonuses for the investigation period.

Vodafone reserves the right to unilaterally supplement or amend the content of the Programme, the Conditions of Participation and the duration of the Programme without obligation to pay compensation and prior notice, or to suspend or cancel the Programme. This Conditions of Participation are governed by the Hungarian law.

Data Processing Notice on processing personal data provided and used via the Vodafone JóDolgok Programme

The protection of your data is important for us. We highly appreciate your trust, and we are committed to protect your personal data. This document describes how we use your personal data and describes the way you can contact us if you have any questions regarding your personal data.

I. Categories of processed personal data

Within the frameworks of the Vodafone JóDolgok Programme (hereinafter: Programme) **Vodafone Magyarország Zrt.** (H-1096 Budapest, Lechner Ödön fasor 6.), hereinafter Data Controller or Vodafone, processes the following personal data of the customer (hereinafter: Subscriber or Customer):

During registration via the MyVodafone application or SMS:

- phone number

According to the contents of the effective Annex 3 to the Mobile General Terms and Conditions (Mobile GTC) of Business and Vodafone Magyarország Zrt.'s Data Processing Notice, the following personal data are processed:

- personal data specified in Section 4.17. of Annex 3 to the Business Mobile GTC
- personal data specified in Section 4.18.. of Annex 3 to the Business Mobile GTC
- personal data specified in Section 4.19.. of Annex 3 to the Business Mobile GTC
- personal data specified in Section 4.20.. of Annex 3 to the Business Mobile GTC

II. Purpose and duration of data processing

According to the contents of the effective Annex 3 to the Mobile GTC of Business and Vodafone Magyarország Zrt.'s Data Processing Notice, the following personal data are processed for the following purposes and duration

- data processing according to purposes and duration specified in Section 4.17. of Annex 3 to the Business Mobile GTC
- data processing according to purposes and duration specified in Section 4.18. of Annex 3 to the Business Mobile GTC
- data processing according to purposes and duration specified in Section 4.19. of Annex 3 to the Business Mobile GTC
- data processing according to purposes and duration specified in Section 4.20. of Annex 3 to the Business Mobile GTC

The precondition of registration for the Programme is to accept the Conditions of Participation, as well as the general direct marketing consent (offers concerning products and services of Vodafone, forwarding their advertisement) and the approval of the use of positioning data.

Upon quitting the Programme or if the Programme ends, Customer shall make specific provisions about the withdrawal of the general direct marketing consent (offers concerning products and services of Vodafone, forwarding their advertisement) and/or the approval of the use of positioning data, these will not be withdrawn automatically.

If Subscriber withdraws his/her general direct marketing consent (offers concerning products and services of Vodafone, forwarding their advertisement) and/or the approval of the use of positioning data, Subscriber will no longer receive direct marketing offers neither within the frameworks of the Programme, nor about the products and services of Vodafone.

III. Legal grounds of processing personal data

Registration and providing data upon registration is voluntary, which is given by the Subscriber during registration by ticking the relevant box.

By participating in the Programme and ticking the relevant box Subscriber gives free, unambiguous and explicit consent to the processing of his/her personal data by the Data Controller and the data processors in compliance with this notice.

Subscriber may provide only his/her personal data. If he/she provides not his/her own personal data, the person performing the registration shall obtain the consent of the concerned data owner.

According to the details of the effective Annex 3 to the Mobile GTC of Business and Vodafone Magyarország Zrt.'s Data Processing Notice, the Customer has the following rights in relation to the data processing by Service Provider

- according to the legal ground specified in Section 4.17. of Annex 3 to the Business Mobile GTC
- according to the legal ground specified in Section 4.18. of Annex 3 to the Business Mobile GTC
- according to the legal ground specified in Section 4.19. of Annex 3 to the Business Mobile GTC
- according to the legal ground specified in Section 4.20. of Annex 3 to the Business Mobile GTC

IV. Data processors

The various agents and subcontractors of Vodafone and subsidiaries of the Vodafone Group may cooperate as processors in the provision of Vodafone Magyarország Zrt.'s services, thus in particular in the performance of technical operations.

If certain elements of the processing of personal data processed by Vodafone are performed by a third party, it will use only processors that offer the same guarantees of processing compliant with data protection laws and execution of appropriate technical and organisational measures ensuring protection of the data subjects' rights, as our company's data processing - in particular in respect of expertise, reliability and resources.

The persons of third-party data processors and data controllers may change upon the business decision of Service Provider. Service Provider shall inform the Subscriber about any such changes. The updated list of the current data processor and data controller companies is available at <http://www.vodafone.hu/vodafonerol/aszf> and in the Customer Service Centre of Service Provider.

V. Rights of Customer concerning the processing of his/her data

According to the details of the effective Annex 3 to the Mobile GTC of Business and Vodafone Magyarország Zrt.'s Data Processing Notice, Customer has the following rights in relation to the data processing of Service Provider:

1. Information
2. Access
3. Rectification
4. Erasure
5. Restriction
6. Data portability
7. Objection

VI. Data security

Data controller undertakes to ensure the security of data and to take such technical and organisational measures and create such rules of procedure, which provide the protection of received, stored and processed data and prevent their destruction, unlawful use and unlawful alteration. Data controller obliges data processors to also comply with the data security requirements.

Data Controller ensures that the processed data are not accessed, disclosed, transferred, modified or erased by unauthorised persons.

Data Controller will use its best endeavours to avoid even the accidental damage or destruction of data. Data Controller also ordains the above undertaking for employees participating in the data processing activity as well as for the data processor(s) acting on behalf of Data Controller.

VII. Possibilities for enforcing rights

You can exercise your above rights as a data subject at any time, you can withdraw your consent granted in the data protection statements, or may request its modification, and may address your complaints:

- **To the data protection officer of Vodafone, by sending an email to DPO-HU@vodafone.com**
- **Vodafone's Central Customer Service:**
 - address of premises open to customers: H-1062 Budapest, Váci út 1-3. (Westend City Center)
 - phone number: 1270, which can be called free of charge in the Service Provider's network from Hungary; or: +36 1 288 1270, which call will be billed based on the caller's plan
 - mailing address: H-1476 Budapest, Pf. 350.
 - email address: ugyfelszolgalat.hu@vodafone.com.
 - to Vodafone's brand representation offices and in its reseller network
- **In addition to Vodafone's Central Customer Service you can address your complaints about the processing of your personal data to the following:**
 - to the National Media and Infocommunications Authority (NMHH, H-1015 Budapest, Ostrom u. 23-25., H-1525 Budapest Pf.: 75.) OR
 - to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH, H-1125 Budapest, Szilágyi Erzsébet fasor 22/C. H-1530 Budapest, Pf.: 5.).

Upon infringement of its rights by the Service Provider related to the processing and protection of his/her personal data, the Subscriber or User may refer to the court with jurisdiction and competence (birosag.hu) and claim indemnification.

This Data Processing Notice is governed by the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the Protection of Natural Persons with Regard to the Processing of Personal Data and on the Free Movement of Such Data, and repealing Directive 95/46/EC (General Data Processing Regulation or GDPR) and Act CXII of 2011 on Informational Self-determination and Freedom of Information

2.4. Monthly fee allowance special offer

The offer is available until withdrawal. Within the scope of the Monthly fee allowance special offer, Small Enterprise Subscribers with a Business Start, Business Medium, Business Pro, Business Start EU, Business Medium EU, Business Pro EU, Business Red EU Basic, Business Red EU Standard, Business Red EU Premium, Red Basic, Business Red, Business Red Premium, Business Red Plus, Business Red Europe, Red Basic EU or Business EU 500MB, Business EU 2GB, Business EU 10GB, Business Red EU 2GB, Business Red EU 10GB, Business Red EU 30GB , , Business Red EU Superior, Business EU 1GB, Business EU 3GB, Business EU 12GB, Business EU Red 3GB, Business EU Red 12GB vagy Business EU Red Superior subscription may request for tariff package monthly fee allowance if they have at least two subscriptions with a 2-year fixed-term contract for one of the above tariff packages under the same client number, or if they conclude further 2-year fixed-term subscription contracts for one of the above tariff packages currently marketed, under the same client number. The discount will only be applied in the months when the Subscription has one of the plans participating in the promotion during the entire billing cycle, and shall solely apply to full billing cycles and cannot be applied in fractional months. The prices indicated in the table are gross prices including VAT.

Tariff package	Monthly fee discount (HUF) from the 2nd SIM card with the highest monthly fee	Monthly fee discount (HUF) from the 3rd SIM card with the highest monthly fee	Monthly fee discount (HUF) from the 10th SIM card with the highest monthly fee
Business Start	500	500	500
Business Medium	500	500	500
Business Pro	1,000	1,000	1,000
Business Start EU	500	500	500
Business Medium EU	500	500	500
Business Pro EU	1,000	1,000	1,000
Business Red EU Basic	2,000	2,000	2,000
Business Red EU Standard	3,000	3,000	3,000
Business Red EU Premium	4,000	4,000	4,000
Red Basic	2,000	2,000	2,000
Business Red SIM, 1,2,3,4,5,6	2,500	2,500	2,500
Business Red Premium	3,500	3,500	3,500
Business Red Plus	3,000	3,000	3,000
Business Red Europe	4,000	4,000	4,000
Red Basic EU	2,000	2,000	2,000
Business EU 500MB	500	1,000	1,500
Business EU 2GB	500	1,000	1,500
Business EU 10GB	500	1,000	1,500
Business Red EU 2GB	2,000	3,000	4,000
Business Red EU 10GB	2,000	3,000	4,000
Business Red EU 30GB	2,000	3,000	4,000
Business Red EU Superior	2,000	3,000	4,000
Business EU 1GB	500	1,000	1,500
Business EU 3GB	500	1,000	1,500
Business EU 12GB	500	1,000	1,500
Business EU Red 3GB	2,000	3,000	4,000
Business EU Red 12GB	2,000	3,000	4,000
Business EU Red Superior	2,000	3,000	4,000

When granting the allowance, the current situation at the time of the respective account closure without the tariff package with the highest monthly rate of a given client number is taken into consideration, with regard to the fact that in the case of tariff packages with eligible monthly fee allowance, the order is always defined on the basis of the monthly fee of the tariff package version concluded for a fixed term of 2 years with e-Pack, without handset purchase, irrespective of the actual tariff package of the Subscriber.

2.5. Reserved for editing purposes

2.6. 30-day network user satisfaction guarantee special offer

The 30-day network user satisfaction guarantee offer is available from 07.03.2016 until withdrawal for new, post-paid Small Enterprise Subscribers (with a monthly fee) ("Subscriber").

One subscriber can participate in the campaign only once during the term of the offer. The offer is not available to those with numbers ported from Vodafone, or by modifying an existing Subscription.

The offer shall be applicable to Subscription Contracts concluded at Hungarian Media Markt stores with the conditions of the campaign as well as with the following terms:

- solely the following Media Markt stores participate in the campaign:
 - Media Markt Aréna Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1087 Budapest, Kerepesi út 9.),
 - Media Markt Duna Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1138 Budapest, Váci út 178.),
 - Media Markt Buda Kft. (address: H-1024 Budapest, Lövház út 2-4.),
 - Media Markt Pólus Center Kft. (address: H-1152 Budapest, Szentmihályi út 131.),
 - Media Markt Westend Kft. (address: H-1062 Budapest, Váci út 1-3.),
 - Media Markt Árkád Kft. (address: H-1106 Budapest, Örs vezér tere 25.),
 - Media Markt Kispest Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1191 Budapest, Üllői út 201-231.)
 - Media Markt Megapark Kft. (address: H-1204 Budapest, Mártírok útja 292.),
 - Media Markt Stop Shop Kft. (address: H-1037 Budapest, Bécsi út 136.),
 - Media Markt Budaörs Kft. (address: H-2040 Budaörs, Petőfi Sándor u. 64.).(within the scope of this campaign, jointly or separately: Media Markt store); and
- the offer is applicable only to the Subscription Contracts with a tariff package not including the simultaneous purchase of an electronic communications equipment (telephone, tablet, etc.) via a sales agreement concluded by and between Media Markt and the Subscriber in the Media Markt store; and
- the offer is not applicable to the Subscription Contracts with a tariff package including the simultaneous purchase of a piece of electronic communications equipment (telephone, tablet, etc.) via a sales agreement concluded by and between Media Markt and the Subscriber; and it is not applicable to the sales agreement concluded by and between Media Markt as seller and Subscriber as buyer.

As part of the offer, in addition to the rights of termination set forth in section 12 of the Business Mobile GTC, Service Provider grants the right of termination specified in the given offer to Subscriber with regard to the Subscription Contract. Regarding other conditions not specified in the offer, the Business Mobile GTC shall prevail.

The Subscribers participating in the offer are entitled to terminate their Subscription Contract concluded for the provision of a wireless internet (i.e. mobile internet access) or mobile phone service with immediate effect within 30 (thirty) days from the beginning of the provision of the service with reference to this 30-day network user satisfaction guarantee offer, insofar as the Subscriber's interest in fulfilling the Subscription Contract is discontinued due to the fact that the quality of the service does not satisfy the Subscriber. If Subscriber wishes to exercise its right of termination granted within the scope of this offer, Subscriber shall state so when communicating its intention for termination to Service Provider.

If the given Subscriber concludes more than one Subscription contract with Service Provider during the term of the campaign and under the scope thereof, the one-time participation in the 30-day network user satisfaction guarantee offer refers to the following:

- if Subscriber has not terminated a Subscription Contract yet on the grounds of the 30-day network user satisfaction guarantee offer, it may choose to exercise its right of termination granted within the scope of the 30-day network user satisfaction guarantee offer with regard to one or more Subscription Contracts simultaneously, provided that it is entitled to the right of termination in relation to all of its Subscription Contracts. Simultaneous exercising of the right of termination shall mean the termination of more than one Subscription concluded within the scope of the

campaign at the same time by means of one legal statement. The exercising of the right of termination granted within the scope of the campaign shall constitute a one-time participation in the campaign.

- if Subscriber has already terminated one or more Subscription Contracts at the same time on the grounds of the 30-day network user satisfaction guarantee offer, it shall not be entitled to exercise its right of termination regarding any other Subscription Contract concluded by it within the scope of the campaign, irrespective of the fact that the conditions of the 30-day network user satisfaction guarantee offer have been contained in the Subscription Contract, and less than 30 days have passed since the conclusion of the Subscription Contract.

Upon termination within the scope of the campaign, Service Provider may claim only the proportional monthly fee due between the conclusion of the contract and the termination thereof, or in the case of a service including a traffic-based fee, the traffic fee actually used by the Subscriber, or the costs of other services with ad-hoc fees used with the service. On the basis of the Subscription Contract, Service Provider shall not charge other costs to Subscriber, in particular termination fees or administrative costs.

Insofar as no Handset Sales Agreement has been concluded between Service Provider and Subscriber simultaneously with the Subscription Contract, Subscriber is entitled to terminate the Subscription Contract on the grounds of the 30-day network user satisfaction guarantee offer either personally or by visiting any Vodafone brand shop, distributor store or by calling the telephone customer service 1270 free of charge within the network of Vodafone Magyarország Zrt.

If a Handset Sales Agreement has also been concluded between Service Provider and Subscriber simultaneously with the Subscription Contract, and Subscriber wishes to terminate the Sales Agreement as well on the grounds of the 30-day network user satisfaction guarantee offer upon the termination of the Subscription Contract within the scope of the 30-day network user satisfaction guarantee offer the latest, Subscriber is entitled to terminate the Subscription Contract and the Sales Agreement within the scope of the 30-day network user satisfaction guarantee offer only personally, by visiting any Vodafone brand shop or distributor store.

2.7. Entry fee discount

The Entry fee discount is available until withdrawal. Within the scope of this offer, the post-paid Small, Medium and Large Enterprise Subscribers who conclude a new Subscription Contract for one of the tariff packages marketed during the term of the campaign shall receive a one-time gross HUF 10,000 entry fee discount.

For further information on the entry fee, please refer to Sections 1.2.1 and 9.1 of the List of Rates Annex to the Business Mobile GTC and the relevant tariff packages.

2.8. Additional monthly subscription fee discount

The Additional monthly subscription fee discount is available until withdrawal. As part of this offer, the post-paid Small, Medium and Large Enterprise Subscribers who have the tariff packages specified in the following table with the conditions set forth shall receive an Additional monthly subscription fee discount for one of the tariff packages currently marketed with a rate defined in the table.

For further information on the Additional monthly subscription fee, please refer to Section 1.2.1 of the List of Rates Annex to the Business Mobile GTC and the relevant tariff packages.

Tariff package name	Supplementary monthly subscription fee discount
Vállalkozói Osztható (10000, 15000, 20000, 30000, 45000, 60000, 75000, 100000) with indefinite-term contract	100% discount for the additional monthly subscription fee
Vállalkozói Osztható (10000, 15000, 20000, 30000, 45000, 60000, 75000, 100000) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Vodafone Presztízs with indefinite-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs Fix with indefinite-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs with 2-year fixed-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs Fix with 2-year fixed-term contract	50% discount for the additional monthly subscription fee
Red Basic with indefinite-term contract	60.6% discount for the additional monthly subscription fee
Red Basic (A, B, C, D, E, X, SIM) with 2-year fixed-term contract	60.6% discount for the additional monthly subscription fee
Business Red Plus with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red Plus (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red Plus (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.14. and 5.15. of the List of Rates Annex 1 to the Business Mobile GTC: 100% discount for the additional monthly subscription fee
Business Red Europe with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red Europe (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red Europe (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.14. and 5.15. of the List of Rates Annex 1 to the Business Mobile GTC: 100% discount for the additional monthly subscription fee
Red Basic EU with indefinite-term contract	60.6% discount for the additional monthly subscription fee
Red Basic EU (A, B, C, D, E, X, SIM) with 2-year fixed-term contract	60.6% discount for the additional monthly subscription fee
Business Red EU Standard with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Standard (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Standard (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.18. and 5.19. of the List of Rates Annex 1 to the Business Mobile GTC: 100% discount for the additional monthly subscription fee
Business Red EU Premium with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Premium (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Premium (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.18. and 5.19. of the List of Rates Annex 1 to the Business Mobile GTC: 100% discount for the additional monthly subscription fee
Business Red EU Basic with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Basic (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Basic 5 tariff package with 2-year fixed-term contract	As per the allowance granted for the Supplementary options as specified in 5.18. and 5.19. of the List of Rates Annex 1 to the Business Mobile GTC: 100% discount for the additional monthly subscription fee
Kid Gyerekóra tariff package with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Senior Okosóra tariff package with 2-year fixed-term contract	100% discount for the additional monthly subscription fee

Irodai díjcsomag with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
IoT tarifacsomag 30 MB, IOT tarifacsomag 50 MB, IOT tarifataffacsomag 100 MB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
ReadyFleet tariff with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Vodafone Business RED 5GB, Vodafone Business RED 20GB, Vodafone Business RED Superior és Vodafone Business RED World with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Net Start, Business Net Medium, Business Net Premium, Business Osztható Net Medium és Business Osztható Net Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
OfficeNet+ tariff package with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Superior, Business Red EU 2GB, Business Red EU 10GB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business EU Red Superior, Business EU Red 3GB, Business EU Red 12GB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Basic SIM, Ready Business Basic Start, Ready Business Basic Pro with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Plus SIM, Ready Business Plus Start, Ready Business Plus Pro with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business More SIM, Ready Business More Start, Ready Business More Pro with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Most SIM, Ready Business Most Start, Ready Business Most Standard, Ready Business Most Pro, Ready Business Most Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Everything SIM, Ready Business Everything Start, Ready Business Everything Standard, Ready Business Everything Pro, Ready Business Everything Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Üzleti MobilNet Start, Üzleti MobilNet Medium, Üzleti MobilNet Pro, Üzleti MobilNet Standard, Üzleti MobilNet Premium, Üzleti Osztható MobilNet Standard, Üzleti Osztható MobilNet Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
OfficeNet tariff package with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Mobile Smart 3GB, Business Mobile Smart 5GB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Mobile Net 5GB, Business Mobile Net 20GB, Business Mobile Net 50GB, Business Mobile Net 300GB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Mobile RED 5GB, Business Mobile RED 20GB, Business Mobile RED Superior, Business Mobile RED World with 2-year fixed-term contract	100% discount for the additional monthly subscription fee

2.9. Reserved for editing purposes

2.10. ReadyFleet data roaming option discount

The ReadyFleet data roaming option discount is available from 2 May 2018 until revoked. Within the scope of this offer those Small, Medium and Large Enterprise Subscribers who use Telemetria roaming 15 MB (Western Europe) and Telemetria roaming 15 MB (Eastern Europe) data roaming options simultaneously for one subscription beside their ReadyFleet subscription during the term of the campaign, will receive net HUF 375 (gross HUF 476.25) discount from the Telemetria roaming 15 MB (Western Europe) option

2.11. Regulated European Roaming tariffs plus special offer for 3 countries

This special offer is valid from 15 June 2017 until its cancellation for Small and Large Corporate Subscribers that have tariff packages with an active roaming service. Under the offer, the Subscribers can use the roaming service with the conditions determined in the Regulated European Roaming Service in the countries of Turkey, Switzerland and Monaco:

Calls initiated, SMS and MMS messages sent from Switzerland, Turkey or Monaco to countries of roaming tariff zone 1 and Hungary. The domestic out-of-network call, SMS and MMS tariffs, valid in Hungary, in the tariff package used by the subscriber.

In case of using Data Roaming, Subscriber may use data in the amount and at the expense of the data volume governing domestic use and determined in his or her tariff package. In case of using the domestic data volume, the Automatikus PluszAdat 150 MB or the Automatikus Kiegészítő Adat 200 MB option is activated with the same conditions as the domestic conditions. In case of using this and if Subscriber does not buy a supplementary data option, the speed of foreign data access is slowed down until the end of the current billing period, to the extent that is defined in the tariff package. When the billing period ends, the service will be renewed.

The discount is not valid in case the Telemetry Service is used through a Closed Access Point Name (APN).

For Switzerland, Turkey and Monaco, we examine the conditions of fairness separately from the countries of roaming zone 1. When used Regulated European Roaming tariffs plus special offer for 3 countries, the number of calls/SMS/MMS messages to Hungarian numbers from abroad, as well as the data volume used abroad (the sum of data traffic included in the tariff and the supplemental data options) may not exceed the average of four months' domestic use, and during the evaluated period, the days on the roaming partner's network of the country subject to the provisions may not exceed the number of days on the network of Vodafone Hungary (fair usage). If Subscriber fails to comply with the terms and conditions of fair usage, he/she shall be notified via SMS, and shall also be warned to comply with the terms and conditions of fair usage. If within two weeks following the warning, the pattern of use concerning the Subscriber's actual consumption or presence is not changed, then the Service Provider is entitled to apply additional charges.

Rate of the additional charge:

Initiating calls to the countries of roaming tariff zone 1: HUF 12.56 / min (HUF 9.89 / min net);

Sending SMS message to the countries of roaming tariff zone 1: HUF 3.92 /SMS (HUF 3.09 / SMS net);

Sending MMS to the countries of roaming tariff zone 1: HUF 3.02/MMS (HUF 2.38 / MMS net);

Data traffic in the countries of roaming tariff zone 1: HUF 2.5/MB (HUF 2.38/MB net).

2.12. Ready Business Index discount

The Ready Business Index discount offer is available for Small Enterprise Subscribers from 15 May 2018 until revoked. Within the scope of this offer, those Small Enterprise Subscribers who enter their data following the completion of the survey on the <https://readybusinessindex.vodafone.hu/survey.html> webpage in order to display the detailed report page, and conclude a new, 2-year fixed-term contract for one of the services specified on the detailed report page and listed in this section within 3 months following the completion, shall get a discount of 50% for the monthly charge in the monthly invoice for the 3 months following activation.

If the Loyalty discount specified in Section 2.1. of this Discount Annex 5 is also applicable to the given service, then the discount shall be counted according to the price specified in section 2.1. and the two discounts can be combined.

Within the scope of this offer discounts are available for the following services: Vodafone Iroda, Fixed-line number, Office 365, ReadyPay, ReadyFleet, WebSMS, Telemetry (IoT).

Detailed terms of the services are set forth in the Business Mobile GTC and the General Terms and Conditions for Other Services of Vodafone.

2.13. Business Group EU Divisible Data offer

The Business Group EU Divisible Data offer is available from 4 September 2017 until withdrawn.

Within the scope of the offer Small Enterprise Subscribers who conclude a new Business Group EU subscription with a Business Group 5GB or more divisible data package are credited plus data volume to their primary SIM card free of charge according to the following:

- For a Business Group 5GB divisible data package: plus 1GB
- For a Business Group 10GB divisible data package: plus 2GB
- For a Business Group 20GB divisible data package: plus 2GB
- For a Business Group 50GB divisible data package: plus 5GB.

The offered data traffic is for individual data use; it is not divisible. In foreign countries, the current Roaming tariff packages will apply, under the conditions specified in the tariffs.

For a detailed description of the Business Group EU Tariff Packages, see Section 2.5.7 of the List of Rates of the Business Mobile GTC.

2.14. Business Senior Smartwatch special offer

The Business Senior Smartwatch special offer is available from 5 August 2019 until withdrawal for Small, Medium and Large Enterprise Subscribers.

Within the scope of the special offer, HUF 1,000 gross monthly fee discount for the Business Senior Smartwatch tariff plan is provided during the fixed term valid for the plan for Subscribers concluding new, 2-year fixed-term contracts.

The Business Senior Smartwatch special offer can be combined with the Loyalty discount in Section 2.1 and the e-Pack discount special offer in Section 2.17 of this Discount Annex.

The detailed terms of the Business Senior Smartwatch tariff plan are stated in Section 2.1.3 of the List of Rates Annex 1 to the Business Mobile GTC.

2.15. Reserved for editing purposes

2.16. E-Invoice

From 15 May 2019 until withdrawal, as a test period, in the case of the conclusion of a new Subscription Contract, the extension of an existing Subscription Contract or a change of tariff package without the extension of the fixed-term contract of the Subscriber, the Service Provider registers Small Enterprise Subscribers for the use of the Electronic Bill and Document Presentation (E-bill) service, and will comply with its notification obligations electronically and present its bills due to the Subscriber electronically. Accordingly, the Service Provider will not issue paper-based invoices, the Subscriber will only receive invoices by electronic means, and simultaneously with issuing the bill, the Service Provider will send e-mail and SMS notification to the Subscriber. At the request of the Subscriber, the Service Provider will provide cash transfer orders.

The detailed conditions of the E-bill service are included in Section 7.1.2.4. Electronic Bill and Document Presentation (E-bill) of the Business Mobile GTC.

2.17. e-Pack discount special offer

The offer is available until revoked. Within the scope of this offer, in case of using the listed service packages including the use of e-Pack service, the Small Enterprise Subscriber agrees to fulfil the following conditions in every month while using the e-Pack service, in exchange for a more favourable monthly subscription fee.

The Subscriber uses E-bills regarding all of his subscriptions under one client number with the content defined in section 7.1.2.4 of the Business Mobile GTC: Electronic Bill and Document Presentation (E-bill).

The bill is settled by using one of the following payment options:

- on the www.vodafone.hu/szamlabefizetes web page,
- with Vodafone mobile application,
- by bank transfer,
- by direct debit order,
- via ATM machines.

The bill is settled by the payment deadline indicated in the bill.

If the Subscriber fails to meet any of the above conditions in a given month, a one-off fee corresponding to the amount of discount per subscription will be charged to the Subscriber in his next monthly bill. The fee payable for failing to fulfil the e-Pack conditions is only billed once per month even if the Subscriber fails to meet several e-Pack conditions in a given month. If the Subscriber has multiple subscriptions and one of those is used with e-Pack, the Subscriber is required to settle the monthly bills of all subscriptions by satisfying the e-Pack conditions.

Should the Subscriber receive payment extension in a month and fail to settle his bill by the payment deadline indicated in the bill, the one-off fee payable for failing to meet the e-Pack conditions shall also be billed.

Cancelling the e-Pack service shall constitute a tariff package change. Changing between the versions of the same tariff package (with and without e-Pack) can be requested without being obligated to pay liquidated damages.

Discount when using the e-Pack service:

Tariff package	Discount (gross) from the monthly fee of the voice tariff (except for tariff packages including Internet only)
Business EU 1GB	500 Ft/hó
Business EU 3GB	500 Ft/hó
Business EU 12GB	500 Ft/hó
Business EU Group 5	1000 Ft/hó
Business EU Group 10	1000 Ft/hó
Business EU Group 15	1000 Ft/hó
Business EU Group 20	1000 Ft/hó
Business EU Group 30	1000 Ft/hó
Business EU Red 3GB	1000 Ft/hó
Business EU Red 12GB	1000 Ft/hó
Business EU Red Superior	1000 Ft/hó
OfficeNet+	500 Ft/hó
Business Osztható Net Medium	413,39 Ft/hó
Business Osztható Net Premium	413,39 Ft/hó
Business Net Start	413,39 Ft/hó
Business Net Medium	413,39 Ft/hó
Business Net Premium	413,39 Ft/hó

Business EU 500MB	500 Ft/hó
Business EU 2GB	500 Ft/hó
Business EU 10GB	500 Ft/hó
Business Group EU 5	1000 Ft/hó
Business Group EU 10	1000 Ft/hó
Business Group EU 15	1000 Ft/hó
Business Group EU 20	1000 Ft/hó
Business Group EU 30	1000 Ft/hó
Business Red EU 2GB	1000 Ft/hó
Business Red EU 10GB	1000 Ft/hó
Business Red EU Superior	1000 Ft/hó
OfficeNet	413,39 Ft/hó
Vodafone Business RED 5GB	1000 Ft/hó
Vodafone Business RED 20GB	1000 Ft/hó
Vodafone Business RED Superior	1000 Ft/hó
Vodafone Business RED World	1000 Ft/hó
Vodafone Business Smart 3GB	500 Ft/hó
Vodafone Business Smart 5GB	500 Ft/hó
Business Kid Watch	500 Ft/hó
Business Senior Okosóra tariff package	500 Ft/hó
Business Mobile RED 5GB	1 270 Ft/hó
Business Mobile RED 20GB	1 270 Ft/hó
Business Mobile RED Superior	1 270 Ft/hó
Business Mobile RED World	1 270 Ft/hó
Business Mobile Smart 3GB	635 Ft/hó
Business Mobile Smart 5GB	635 Ft/hó
Business Mobile Net 5GB	525 Ft/hó
Business Mobile Net 20GB	525 Ft/hó
Business Mobile Net 50GB	525 Ft/hó
Business Mobile Net 300GB	525 Ft/hó

2.18. Korlátlan Vodafone hívás (Unlimited Vodafone Call) option offer

Korlátlan Vodafone hívás option offer is available from 15.04.2019 until revoked for those Small Enterprise Customers who sign a 2-year fixed-term contract for one of the following plans:

Tariff package	Net monthly fee	Gross monthly fee
Vodafone Business Smart 3GB	HUF 787.40	HUF 1,000
Vodafone Business Smart 5GB	HUF 787.40	HUF 1,000
Business Mobile Smart 3GB	HUF 1,000	HUF 1,270
Business Mobile Smart 5GB	HUF 1,000	HUF 1,270

The monthly fee of the Korlátlan Vodafone hívás (Unlimited Vodafone Call) option, specified in the above table must be paid per SIM card in addition to the monthly subscription fee. The monthly fee of the option includes the accounting of the voice traffic within the mobile network of Vodafone Magyarország Zrt. at HUF 0 minute charge. The Korlátlan Vodafone hívás option can be used by signing to keep the option for a 2-year period.

2.19. Vodafone mobil-vezetékes Előnyök (Vodafone mobile-fixed-line Benefits) special offer

The Vodafone mobil-vezetékes Előnyök special offer is available from 2 September 2019, under these amended terms from 14 April 2020, until revoked for the Small Enterprise Vodafone mobile-fixed-line customers, who have at least one eligible, active (i.e. not suspended/limited/cancelled) voice-based mobile Subscription Contract, and at least one eligible, active (i.e. not suspended/limited/cancelled) Subscription Contract for a fixed-line service (broadcasting, Internet access, fixed-line telephone), and have the same identification data in these Subscription Contracts (the same subscriber name, tax number).

Vodafone mobile-fixed-line customers participating in the offer are entitled to the following options:

Name of option	Short description of the Benefits
2 GB data traffic option	Renewable 2 GB free data traffic that may be used domestically and, according to the applicable Roaming rates, in roaming tariff zone 1
Wifi supplementing option	Unlimited mobile data traffic based on the error report of the fixed Internet until midnight on the 3rd day following activation
Unlimited mobile calls to Vodafone fixed-line numbers option	Unlimited calls to Vodafone fixed-line numbers from Vodafone's Hungarian mobile network that may be used domestically and, according to the applicable Roaming charges, from roaming tariff zone 1
Doubling of data option	For a monthly fee of net HUF 500 (gross HUF 525), renewable data traffic equal to the data traffic included in the monthly fee of the Business Mobile Smart 3GB, Business Mobile Smart 5GB, Business Mobile RED 5GB and Business Mobile RED 20GB plans concluded for a 2-year fixed term, that may be used domestically and, according to the applicable Roaming charges, in roaming tariff zone 1

Vodafone mobile tariff packages not eligible for the Benefits special offer: mobile tariff packages with unlimited data traffic, Business Kid Watch and Senior Smartwatch tariff packages, Internet tariff packages.

Mobile phone services not eligible for the Előnyök (Benefits) special offer: mobile plans purchased from the legal predecessor, UPC Magyarország Kft.

Vodafone tariff packages not eligible for the unlimited calls to Vodafone fixed-line numbers option: mobile tariff packages with unlimited airtime minutes.

Vodafone plans not eligible for the 2 GB data traffic option: in addition to the above, plans with tariff-based Internet, and the Business Mobile Smart and Business Mobile RED plans.

Activation of the Előnyök is performed for Subscriber's all eligible mobile subscriptions (except for the doubling of data option) automatically, following successful identification based on the Vodafone internal database that identifies the given Small Enterprise Subscriber based on its above identification data as an eligible mobile-fixed-line customer. The activation of the option is not performed automatically in the case of the doubling of data option, it can be activated upon the Subscriber's request.

Subscriber is eligible for the Benefits as long as the above conditions are met. If the conditions are no longer met, the Benefits will be deactivated automatically.

1. 2 GB free of charge data traffic option

The renewable 2 GB free data traffic will be used in each billing cycle before the data traffic included in the monthly fee of the mobile service package and prior to the additional data options that may have been purchased. If the 2 GB free data traffic is not completely used in the given billing cycle, the unused remaining data traffic will be lost. The 2 GB free data traffic is only available if the Subscriber has no more than two other active data options for its mobile subscription. If there are more than two data options, the free data traffic may be used only by cancelling the data options exceeding the two data options. The 2 GB free data option may be activated on one occasion per mobile subscription, it may be used only for the given mobile subscription and it is not divisible.

The 2 GB free data traffic is available and can be used for the eligible mobile subscriptions as long as the Subscriber is an identified mobile-fix joint customer (having the same identification data: the same subscriber name, tax number). A customer is no longer eligible if its Subscriber Contract concluded for the eligible Vodafone Post-paid tariff package is terminated, it changes it to a not eligible tariff package, its subscription is suspended, or if its fixed-line service is terminated, it changes it to a not-eligible plan, its subscription is suspended.

. The 2 GB free data traffic may be used until the end of the given billing cycle, under the same terms as those applicable to the data traffic included in the monthly fee of the mobile service package, on condition that the free data traffic is not divisible. If using the service in foreign countries, the current Roaming tariffs will apply according to the terms set out in the mobile tariff packages.

The 2 GB free data traffic may be used for all eligible Vodafone mobile Post-paid tariff packages under the name of Subscriber.

2. Wifi supplementing option

The Wifi supplementing option is available to the mobile-fix joint customers, whose registered identification data as Vodafone mobile subscribers (the same subscriber name, tax number) are the same as the Subscriber's above identifiers registered at the address of the faulty fixed-line Internet access service, for which the Subscriber made the error report and has an eligible Vodafone mobile Post-paid tariff package. The Wifi supplementing option may be used for all eligible mobile subscriptions packages under the name of Subscriber.

Upon the failure of the fixed-line Internet access service due to a reason pertaining to the Subscriber's sphere of interest, the Wifi supplementing option provides freely usable unlimited mobile data traffic until up to midnight on the 3rd day following activation, under the same terms as those applicable to the data traffic included in the monthly fee of the Vodafone mobile service package, on condition that the data traffic that may be used upon failure is not divisible. If using the service in foreign countries, the current Roaming tariffs will apply according to the terms set out in the Vodafone mobile tariff packages.

The Subscriber who notices an outage in the fixed internet service and reports the failure of the fixed-line Internet access service to the customer service, shall be Entitled to activate the Wifi supplementing option, in the case where the Customer Service cannot repair the outage of the service upon the call reporting the error, and identifies it as a special error.

The Wifi supplementing option provides a data limit in excess to the data purchased in the mobile subscription and the extra data purchased within the frameworks of the supplemental data option, it will be used before these data traffics until midnight on the 3rd day following activation if there are no more than two active supplemental data options providing mobile data for the mobile subscription. If there are at least three active supplemental data options for any of the eligible mobile subscriptions, one supplemental data option shall be cancelled for the activation of the Wifi supplementing option for the given subscription.

With reference to the users of the Wifi supplementing option, Vodafone continuously applies the Dynamic service quality regulation (QoS) described in section 4.2. (b) of the Business Mobile GTC, according to the standards no. 3GPP TS 23.107 and ETSI TS 123 107 V.9.0.0. when allocating network resources, from starting the use of data traffic (from 0 GB data traffic) (the description of the referenced standards can be found at the following websites: www.etsi.org and www.3GPP.org). As a

consequence, Wifi supplementing option users enter a lower priority level when starting the use of data traffic than the other Subscribers and at the time of network overload the other Subscribers are more likely to properly reach the network resources than Wifi supplementing option users i.e. other Subscribers will, at the time of network overload and under identical circumstances, be allowed to conduct data communication at a higher speed than a Wifi supplementing option user. With normal network load, a Wifi supplementing option user is not discriminated against other Subscribers and may use the network at the same speed as other users. The Service Provider will provide the guaranteed download and upload speed specified in Section 4.1. of the Business Mobile General Terms and Conditions regardless of the cause of limitation.

The Wifi supplementing option is not available in the following cases:

- In the case of mass failure. Mass failure shall be the existence of any failure where the service or the network fails or if a given failure affects more than one Subscriber.
- As a compensation if the Subscriber has completely used the data traffic available for the given billing cycle.
- If the fixed-line Internet access service has been limited because of outstanding debts or for any other reasons.
- If the Subscriber's mobile subscription has been limited because of outstanding debts or for any other reasons, or if Subscriber has suspended its mobile subscription.
- If the Wifi supplementing option is active for the mobile subscription at the time when the Subscriber changes tariff packages, the Wifi supplementing option will not be activated for the new tariff package.
- If the fixed-line Internet access service is disrupted or if the quality of the service deteriorates but the guaranteed speed set forth in the Description of Services chapter in Annex 1 of GTC concerning the provision of Internet access and leased line services is achieved.
- If the Subscriber has cancelled or terminated the fixed-line Internet access service.
- Upon the defect of the device in possession of the Subscriber (e.g. tablet, PC or modem not provided by Vodafone).
- For the time of the installation of the service.
- If the Subscriber has suspended the fixed-line Internet access service.
- If the data traffic generated by the increased Wifi supplementing option overloads the Vodafone mobile network in the given cell and endangers the availability of the mobile service.

The Wifi supplementing option is not an identical substitute for the fixed Internet service and not a compensation due to the failure of the fixed Internet service. The Wifi supplementing option may be used no more than twice within 30 days.

3. Unlimited calls to Vodafone fixed-line numbers option

Upon the activation of the unlimited calls to Vodafone fixed-line numbers option, the unlimited airtime minutes to the Vodafone fixed-line numbers are valid domestically and, according to the applicable Roaming rates, from roaming tariff zone 1, for voice calls to the Vodafone fixed-line network, thus the minutes in the mobile service package can be used for calls to any other domestic mobile or fixed-line networks, since the calls initiated to standard-rate Vodafone fixed-line numbers do not use the limit included in the mobile service package.

The unlimited calls to Vodafone fixed-line numbers option may be used for all eligible Vodafone mobile Post-paid subscriptions under Subscriber's name (except for tariff packages with unlimited airtime minutes, Business Kid Watch and Senior Smartwatch tariff packages, Internet tariff packages).

4. Doubling of data option

The doubling of data option is available from 14 April 2020 for those Small Enterprise Customers who sign a 2-year fixed-term Subscription Contract for one of the following eligible mobile plans, and meet the further conditions of the Vodafone Előnyök special offer:

Eligible mobile plans	Net price of the doubling of data option	Gross price of the doubling of data option
Business Mobile Smart 3GB	HUF 500	HUF 525
Business Mobile Smart 5GB	HUF 500	HUF 525
Business Mobile RED 5GB	HUF 500	HUF 525
Business Mobile RED 20GB	HUF 500	HUF 525

The activation of the doubling of data option is not performed automatically, it can be activated upon the Subscriber's request in the Service Provider's stores, sellers and telephone customer service. The doubling of data option may be purchased at the time of conclusion of contract for the plans indicated above, or at any time during the existence of the above conditions.

The doubling of data option is a renewable supplemental option reactivated in every billing cycle, i.e. it is not necessary to be reordered in every billing cycle. The data traffic renewable with the doubling of data option will be used in each billing cycle before the data traffic included in the monthly fee of the service package and prior to the additional data options that may have been purchased. If the renewable data traffic is not completely used in the given billing cycle, the unused remaining data traffic will be lost. The renewable data traffic is only available if the Subscriber has no more than two other active data options for its mobile subscription. If there are more than two data options, the renewable data traffic may be used only upon cancelling the data options exceeding the two data options.

The data traffic renewable with the doubling of data option is available and can be used for the eligible mobile subscriptions as long as the Subscriber is a customer eligible for Vodafone Előnyök. A customer is no longer eligible if its Subscription Contract concluded for the eligible Vodafone Post-paid mobile plan is terminated, it changes it to a non-eligible plan, its subscription is suspended, or if its fixed-line service subscription is terminated or suspended. The data traffic renewable with the doubling of data option may be used only until the end of the billing cycle, with the same terms as those applicable to the data traffic included in the monthly fee of the mobile service package. If using the service in foreign countries, the current Roaming charges will apply according to the terms set out in the mobile plans.

The monthly fee of the Business Mobile doubling of data option, specified in the above table must be paid per SIM card in addition to the monthly subscription fee. The monthly fee of the option includes the additional data traffic equal to the data traffic included in the Subscriber's mobile plan. If the Subscriber divides the data traffic included in the mobile plan, the data volume purchased with the doubling of data option can be used divided as well. The doubling of data option may be used for all eligible Vodafone Post-paid active mobile subscriptions under Subscriber's name, it may be activated on one occasion per mobile subscription simultaneously, i.e. the data volume can be doubled by using the doubling of data option only once a month for one plan.

2.20. Vodafone mobil-vezetékes Kedvezmény (Vodafone mobile-fixed-line Discount) special offer

The Vodafone mobil-vezetékes Kedvezmény special offer is available from 2 September 2019, under these amended terms from 14 April 2020, until revoked for the Small Enterprise Vodafone Subscribers, who have at least one eligible, monthly fee-based (post-paid) active (i.e. not suspended/limited/cancelled) mobile Subscription Contract, and at least one eligible, active (i.e. not suspended/limited/cancelled) Subscription Contract for a fixed-line service (broadcasting, Internet access, fixed-line telephone), and have the same identification data in these Subscription Contracts (the same subscriber name, tax number).

Within the scope of the Vodafone mobile-fixed line Discount special offer, Small Enterprise business Subscribers with one of the Vodafone Business Smart 3 GB, Vodafone Business Smart 5 GB, Vodafone Business Red 5 GB, Vodafone Business Red 20 GB, Vodafone Business Red Superior, Vodafone Business Red World service packages and concluding a new, 2 years fixed-term contract for at least one mobile subscription from the above tariff packages or for any fixed line service package after 2 September 2019, or renewing an existing contract with the above tariff packages, may receive a monthly discount of gross HUF 1,000 from the monthly fee in the case of Vodafone Business Smart 3 GB and Vodafone Business Smart 5 GB service packages, and a monthly discount of gross HUF 2,000 from the monthly fee in the case of Vodafone Business Red 5 GB, Vodafone Business Red 20 GB, Vodafone Business Red Superior and Vodafone Business Red World service packages, taking into consideration the current state at the time of billing. The amount of discount is determined every month, based on the business Subscriber's all mobile fixed-term eligible subscriptions from those listed above, under the given customer number with the provision that, if the Subscriber has more than one client number, the discount only applies to the client number that is eligible for a higher monthly-fee discount.

The monthly subscription fee discount will be deducted from the Internet monthly fees of the mobile tariff packages under TESZOR number 61.20.4. The discount cannot be used for a fraction of the month and the amount of the discount cannot exceed the sum of the items indicated as the Internet monthly fees of the mobile tariff packages for the next period in the given bill.

Activation of the eligibility for the Vodafone mobile-fixed line Discount is performed automatically, following successful identification based on the Vodafone internal database. Subscriber will be notified thereof in an SMS-notification sent to all numbers under the eligible customer number.

Subscriber is eligible for the Vodafone mobile-fixed line Discount as long as the above conditions are met. If the conditions are no longer met, the Discount will be deactivated automatically.

The Discount special offer can be combined with other monthly fee discounts.

The following table summarises the Vodafone mobile-fixed line monthly fee discounts:

Tariff packages eligible for discount	Available monthly fee discounts for tariff packages of all fixed-term contracts, per tariff package(gross)
Business Smart 3GB Business Smart 5GB	HUF 1,000
Business RED 5GB Business RED 20GB Business RED Superior Business RED World	HUF 2,000

Vodafone mobil-vezetékes kedvezmény special offer as of 14 April 2020 for customers with Business Mobile and Business Office Net fixed Internet plans:

Within the scope of the special offer, Small Enterprise Subscribers who conclude a 2-year fixed-term contract for one of the Business Mobile Smart 3GB, Business Mobile Smart 5GB, Business Mobile RED 5GB, Business Mobile RED 20GB, Business Mobile RED Superior or Business Mobile RED World service packages and who conclude a 2-year fixed-term contract for at least one of the Business Office Net Internet portfolio Internet started after 1 April 2020 or the Business Office Net+ packages including Internet and started after 11 May 2020, or renews an existing contract with the above plans, may receive a fixed discount from the monthly fee during the fixed term, taking into consideration the current state at the time of billing, if it has the same identification data in the contracts concerned (the same subscriber name, tax number).

The amount of discount is determined every month, based on the business Subscriber's all 2-year fixed-term eligible mobile and fixed-line subscriptions from those listed below, on condition that if the Subscriber has more customer numbers, only the mobile customer number can be considered for the calculation of the amount of the discount where the highest monthly fee discount can be calculated.

Mobile plans eligible for the calculation of the amount of the discount:

Business Mobile Smart plans	Business Mobile RED plans	Business Mobile Net plans
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Fixed-line services/package offers eligible for the calculation of the amount of the discount:

Business Office Net fixed Internet plans*	TV Comfort and TV Prémium service packages*
Business Office Net+ fixed Internet plans**	Business Telefon plans*
Business Office Net Prémium fixed Internet packages*	Business Class Prémium service package offers*
Business Class service package offers*	HoReCa Pack package offers*
HoReCa Prémium Pack package offers*	HoReCa Pack+ package offers*
HoReCa Prémium Pack+ package offers*	-

*tariffs indicated in the portfolio after 1 April 2020

**tariffs indicated in the portfolio starting after 11 May 2020

The monthly subscription fee discount will be deducted primarily from the Internet monthly fees of the mobile tariffs under TESZOR number 61.20.4., secondly, from the monthly fee of the mobile plans up to the amount of monthly fees invoiced under the customer number providing the highest discount. The discount cannot be deducted from the monthly fee of the fixed-line services. The discount cannot be used for a fraction of the month and the amount of the discount cannot exceed the sum of the items indicated as the monthly fees of the mobile plans for the next period in the given bill.

Activation of the eligibility for the discount is performed automatically, following successful identification based on the Service Provider's internal database.

The Subscriber is eligible for the Discount as long as the above conditions are met. If the conditions are no longer met (e.g.: its fixed-line service is terminated, it changes to a non-eligible plan, the fixed term expires), the Discount will be deactivated

automatically. The verification of the eligibility and the calculation of the Discount are performed every month on the day before the closing of the given billing cycle.

In the Vodafone mobil-vezetékes Kedvezmény special offer available from 14 April 2020, the 2-year, GTC-compliant monthly fee of the plans not reduced by the possible discounts (except for the e-Pack discount) will be considered to calculate the discount. The Vodafone mobil-vezetékes Kedvezmény special offer available from 14 April 2020 cannot be combined with other discounts.

The following table summarises the rate of discounts:

Sum of the mobile and fixed-line net monthly fees that are GTC-compliant, valid for 2 years and not reduced by the discounts	Rate of discount per month from the mobile net monthly fee
under HUF 25,000	15%
between HUF 25,000 and 50,000	20%
between HUF 50,000 and 100,000	25%
between HUF 100,000 and 200,000	30%
above HUF 200,000	35%

3. Joint offers

4. Special offers not available anymore

- 4.1 . Ready fleet special offer (between 01 December 2017 and 31. Marc 2018)
- 4.2 Special offer 25% monthly fee discount for 6 months (between 03 April 2018 and 31 July 2018)
- 4.3 . WebSMS akció (03 April 2018 – 31 October 2018.)
- 4.4 International tariff zone 1 (Neighbouring countries) at half price (from 1 March 2018- 1 March 2019)
- 4.5 International tariff zone 2 at half price (from 1 March 2018- 1 March 2019)
- 4.6 Adni JóDolog Promóció (“Giving is a GoodThing” Promotion) (from 1 December 2018 until 1 January 2019)
- 4.7 Fixed-line number option offer (from 1 August 2018 until 15 May 2019)
- 4.8 4.19. Ready Business Partner Program special offer (from 18 January 2016 until 04 November 2019)
- 4.9 Business Red and Non-Red Meglepetések offer (2. December 2019.. – 31. December 2019.)
- 4.10Vodafone-5G deployment special offer (between 14 October 2019.– 31. May 2020.)
- 4.11 Vodafone Surprise special offer (between 2. Augustus 2019. – 4. March 2020.)
- 4.12 Business EU special offer (between 1. June 2016. – 19. February 2020.)