

# **General Terms and Conditions of Business**

## **Annex 5**

### **Special offers**

## Table of Contents

1.	General provisions related to special offers .....	4
2.	Special offers .....	4
2.1	Loyalty discount offer.....	4
2.2	Handset insurance special offer .....	6
2.3	The Vodafone JóDolgok Programme (Vodafone GoodThings Programme) .....	6
2.4.	Monthly fee allowance special offer .....	12
2.5.	Ready Business Partner Program special offer .....	13
2.6.	30-day network user satisfaction guarantee special offer .....	14
2.7.	Entry fee discount .....	15
2.8.	Additional monthly subscription fee discount .....	15
2.9.	Business EU special offer .....	18
2.10.	ReadyFleet data roaming option discount.....	18
2.11.	Regulated European Roaming tariffs plus special offer for 3 countries .....	18
2.12.	2.12. Ready Business Index discount.....	19
2.13.	Business Group EU Divisible Data offer .....	19
2.14.	Business Senior Smartwatch special offer .....	19
2.15.	Vodafone Surprise special offer .....	20
2.16.	E-Invoice .....	21
2.17.	e-Pack discount special offer .....	21
2.18.	Korlátlan Vodafone hívás (Unlimited Vodafone Call) option offer .....	23
2.19.	Vodafone-UPC Benefits special offer .....	24
2.20.	Vodafone-UPC Discount special offer .....	27
3.	Joint offers .....	27
4.	Special offers not available anymore .....	28
4.1	+4GB free data option with marketing purpose contribution (between 01 February 2017 and 31 March 2017) .....	28
4.2	Vodafone Red Travel Club (between 28 July 2016 and 31 December 2016) .....	28
4.3	Office 365 Vállalati Prémium offer (between 17 August 2015 and 31 December 2015.) .....	28
4.4	Business Red EU offer (between 1 February 2016 and 1 April 2016).....	28
4.5	Christmas PluszAdat 4GB (promotional supplementary option) (between 2 November 2015 and 31 December 2015) .....	28
4.6	4GB free data option, without marketing contributions discount (between 1 February 2017 and 31 March 2017) .....	28
4.7	Vodafone Iroda 50% discount (between. 23 November 2015. and 15 June 2017) .....	28

4.8	Vállalkozói Osztható tariff discount without the handset purchase (between 23 November 2015 and 15 June 2017) .....	28
4.9	“Adatmilliomos” special offer for Business Red EU customers ( between 26 April 2017 and 15 November 2017) 28	
4.10	Vodafone Travel Club ( between 20 October 2016. and 31 March 2017.).....	28
4.11	. 50% monthly fee allowance for 3 months offer (between 23 November 2015 and 15 June 2017).....	28
4.12	. Ready fleet special offer (between 01 December 2017 and 31. Marc 2018).....	28
4.13	Special offer 25% monthly fee discount for 6 months (between 03 April 2018 and 31 July 2018).....	28
4.14	. WebSMS akció (03 April 2018 – 31 October 2018.) .....	28
4.15	International tariff zone 1 (Neighbouring countries) at half price (from 1 March 2018- 1 March 2019)....	28
4.16	International tariff zone 2 at half price (from 1 March 2018- 1 March 2019).....	28
4.17	Adni JóDolog Promóció (“Giving is a GoodThing” Promotion) (from 1 December 2018 until 1 January 2019) 28	
4.18	Fixed-line number option offer (from 1 August 2018 until 15 May 2019) .....	28

## 1. General provisions related to special offers

1.1 This Annex contains the detailed description of special offers, particularly including their term, conditions, fees and the discounts provided within their scope.

1.2 The special discounts cannot be redeemed for cash or other services, neither can be transferred to another Subscriber or phone number; moreover, they cannot be enforced subsequently.

1.3 The Subscriber acknowledges that due to their extent and unique character, the discounts cannot be combined, neither in whole nor in part, with other discounts or special offers of Service Provider, including in particular the price of Handsets, or other charges.

1.4 The General Terms and Conditions shall also apply to subscription contracts concluded as part of a special offer campaign.

1.5. For a Subscriber, a maximum of 3 data options can be activated for a Vodafone subscription in addition to the data traffic contained in the tariff package, and therefore, it may be a technical precondition of activating further data options that the Subscriber decreases the number of active data options to two.

## 2. Special offers

### 2.1 Loyalty discount offer

The Loyalty discount offer is available from 24 October 2017 until withdrawn. Within the scope of the offer business Subscribers who conclude a 2-year fixed-term contract for any of the services indicate in the table, or extend it with a 2-year fixed-term contract, can use the services for a discounted monthly fee until the expiry of the fixed term, adding that Subscribers contracting for a service package also including a voice service are eligible for discount from the monthly fee of their tariffs, while Subscribers contracting for service packages including only a data service are eligible for discount from their monthly data fees.

### Discounts available to Medium and Large Enterprise Subscribers:

The prices indicated in the table are net prices, exclusive of VAT.

Name of service	Discounted monthly fee (HUF)
Ready Business Basic SIM	1 990
Ready Business Basic Start	2 990
Ready Business Basic Pro	9 990
Ready Business Plus SIM	3 990
Ready Business Plus Start	4 990
Ready Business Plus Pro	11 990
Ready Business More SIM	8 990
Ready Business More Start	9 990
Ready Business More Pro	16 990
Ready Business Most SIM	11 990
Ready Business Most Start	12 990
Ready Business Most Standard	13 990
Ready Business Most Pro	19 990
Ready Business Most Premium	25 990
Ready Business Everything SIM	29 990
Ready Business Everything Start	30 990
Ready Business Everything Standard	31 990
Ready Business Everything Pro	37 990
Ready Business Everything Premium	43 990
Business Red EU 2GB	9 621,11
Business Red EU 10GB	12 163,49
Business Red EU 30GB	17 248,23
Business Red EU Superior	17 248,23
Business Red EU 2GB with divisible internet	10 044,84

Business Red EU 10GB with divisible internet	12 587,22
Business Red EU 30GB with divisible internet	17 671,96
Business Net Start	2 748,03
Business Net Medium	4 716,53
Business Net Premium	7 472,44
Business Osztható Net Medium	4 716,53
Business Osztható Net Premium	7 472,44
OfficeNet	6 291,34
OfficeNet+	7 609,52
Internet Start	490
Internet Small	990
Internet Standard	1 790
Internet Plus	2 354,33
Internet Medium	2 990
Internet Pro	3 929,13
Internet Large	5 490
Internet Premium	7 078,74
Business EU Red 3GB	10 018,37
Business EU Red 12GB	12 875,51
Business EU Red Superior	18 589,80
Business EU Red 3GB osztható internettel	10 442,14
Business EU Red 12GB osztható internettel	13 299,23
Business Senior Smartwatch (Business Senior Okosóra)	2 600,15

### Discounts available to Small Medium and Large Enterprise Subscribers:

The prices indicated in the table are gross prices, inclusive of VAT.

Name of service	Discounted monthly fee (HUF)
Office Tariff Package	724,02
Fixed-line telephone number 1,000 minutes	3,500
Fixed-line telephone number 200 minutes	1,490
Fixed-line telephone number Basic	990
Fax in e-mail service	2,000
ADSL 1 Mbit/s (T-Com)	5 539,37
ADSL 1 Mbit/s (Invitel)	6 283,47
ADSL 2 Mbit/s (T-Com)	5 787,40
ADSL 2 Mbit/s (Invitel)	6 615,00
ADSL 4 Mbit/s (T-Com)	5 787,40
ADSL 4 Mbit/s (Invitel)	6 615,00
ADSL 5 Mbit/s (T-Com)	5 787,40
ADSL 5 Mbit/s (Invitel)	8 102,36
ADSL 8 Mbit/s (T-Com)	6 614,17
ADSL 8 Mbit/s (Invitel)	7 980,00
ADSL V10 Mbit/s (T-Com)	6 200,78
ADSL 10 Mbit/s (T-Com)	7 192,91
ADSL 10 Mbit/s (Invitel)	11 574,80
ADSL 12 Mbit/s (Invitel)	9 450,00
ADSL 15 Mbit/s (T-Com)	7 440,94
ADSL 15 Mbit/s (Invitel)	13 641,72
ADSL 16 Mbit/s (Invitel)	13 650,00
ADSL 18 Mbit/s (T-Com)	19 842,53
ADSL 18 Mbit/s (Invitel)	28 350,00
ADSL 20 Mbit/s (T-Com)	8 185,03
ADSL 30 Mbit/s (T-Com)	13 125,00
Vodafone ReadyFleet	3 175
IOT tarifa 30 MB	525
IOT tarifa 50 MB	630

## 2.2 Handset insurance special offer

The Handset insurance special offer is available from 1 March 2018, with modified conditions from 15 April 2019, until revoked. With this offer, we provide the Basic handset insurance package as part of the tariff package during the fixed-term period to those Small, Medium and Large Enterprise Subscribers who buy a new, 2-year fixed-term Business Red EU 2GB, Business Red EU 10 GB, Business Red EU Superior, Business EU Red 3GB, Business EU Red 12GB or Business EU Red Superior, Vodafone Business RED 20GB vagy Vodafone Business Red Superior subscription during the special offer, while buying a new handset.

With this offer, we provide the Extra handset insurance package as part of the plan during the fixed-term period to those Small, Medium and Large Enterprise Subscribers who buy a new, 2-year fixed-term Vodafone Business RED World subscription during the special offer, while buying a new handset

If the 2-year fixed-term subscriber contract is terminated for any reason, but no later than following the expiry of the 2 years, the discount shall no longer be applicable, and the applicable handset insurance fee of the package must be paid.

More information about the handset insurance is available in Section 5 of the Terms and Conditions for Other Services, and on the website [www.vodafone.hu](http://www.vodafone.hu).

## 2.3 The Vodafone JóDolgok Programme (Vodafone GoodThings Programme)

The Vodafone JóDolgok Programme (hereinafter: Programme) is available from 2 May 2018, under these amended terms from 2 September 2019, until revoked.. Any active, post-paid Small Enterprise Subscriber (with a monthly fee) or User (hereinafter: Subscriber) of Vodafone with a business voice-based tariff may register for the Programme. The precondition of registration is to accept this Conditions of Participation, as well as the general direct marketing consent (offers concerning products and services of Vodafone Magyarország Zrt., forwarding their advertisements), the approval of the use of positioning data and the settlement of overdue billing debts.

The registration is applicable to the subscription (phone number) through which Subscriber performs the registration. If Subscriber has more than one subscription, the registration shall be completed for all subscriptions separately.

**After successful registration the offers and occasional discounts currently available on the market within the frameworks of the Programme will be accessible to the Subscribers (hereinafter: Surprise offers).**

Registration for the Programme is available through the MyVodafone application or SMS as shown below:

### Registration process for the Programme:

#### Registration via the MyVodafone application:

Free registration for the Programme is available in the "My JóDolgok" item of the "My Settings" menu item in the MyVodafone application. After successful registration the current Surprise offers will be available for the Subscriber.

#### Registration via SMS:

Free registration for the Programme can be completed by sending the code JODOLGOK in an SMS to phone number 1270, which then can be finalised by Subscriber by sending the code JO to phone number 1270 as a response to Service Provider's SMS requesting confirmation. If Subscriber sends a different SMS as response, the request for confirmation will be resent by Service Provider. The sending of such text messages is free of charge from the network of Vodafone Magyarország Zrt., while from abroad the SMS fee according to the relevant roaming charge must be paid. Received SMS messages are free of charge.

Following the registration on either channel Subscriber will be informed about the successful registration in an SMS.

**Following the successful registration for the Programme through either channel, the following Surprise offers will be available for Subscribers with MyVodafone application:**

The Subscriber registered for the Programme may receive Surprise offers in case the following cumulative conditions are satisfied: Subscriber has been active for at least 24 months, is a post-paid Small Enterprise Subscriber (with a monthly fee) of Vodafone with any business voice-based tariff, who does not have any billing debt overdue, has a MyVodafone application and an active Vodafone JóDolgok registration as well as active consent concerning general direct marketing and positioning data.

Registered Subscribers may obtain information about the Surprise offers currently available for them via their smartphones with Android or iOS operating systems or on their tablet in the MyVodafone application, and they can choose to accept the current offers in the MyVodafone application. One Surprise offer at a time will be displayed to the Subscriber who can decide on accepting or rejecting the current offer in the My Vodafone application. As long as the Subscriber does not make a decision on accepting or rejecting the current Surprise offer, the next Surprise offer will not be displayed to it. Surprise offers may be accepted once a day, unless otherwise specified. The Surprise offer is available until it is displayed on the platform used. If the Subscriber fails to accept the offer, Vodafone deems this as non-acceptance of the offer. It may happen that the Subscriber does not have any Surprise offers available currently, although he/she has registered. Vodafone does not undertake commitment in relation to this.

Among the Surprise offers, all Subscribers with a JóDolgok registration can find a free Surprise. AdatFalat offers provide free plus data traffic of variable volume (25 MB, 50 MB, 100 MB, 200 MB or 500 MB). The data can be used in Hungary or the EU, within the validity time specified – it shall be used before any data package included in the plan or – if the Subscriber has one – any data packages purchased in excess of that. All Subscribers can have no more than 3 active data packages simultaneously; if the Subscriber already has 3 active data packages in his or her subscription when accepting the AdatFalat, the AdatFalat activation will be unsuccessful and activation can be requested only by deleting one of the other active data packages.

We will notify the Subscriber about the AdatFalat activation and the data volume usage by SMS. As to the order in which offers are displayed, the AdatFalat offer can be displayed before the other Surprise offers, but it may happen that the AdatFalat is displayed after the other Surprise offers.

Besides the AdatFalat offers, other Surprise offers may include minutes, SMS, data, monthly fee, Vodafone Pass or other service fee discounts, device or accessory purchase discounts or integrated offers.

You may be informed about the conditions of use of the Surprise offer right before accepting it via the MyVodafone application.

Subscribers will be informed about the successful activation of the Surprise offer via SMS.

The ordered Surprise offers may be used within the predefined validity period (according to the Hungarian time zone) and in line with the conditions specified in the offer. Minutes and SMSs in the network may be used domestically within the network of Vodafone Magyarország, minutes and SMSs that may be used for any directions may be used in Hungary for all Hungarian numbers or from the EU for any Hungarian or EU standard-rate numbers, and data and Vodafone Passes (under the conditions set forth in Section 3.10 of Annex 1 of the Business GTC) may be used domestically and within the EU. The units not used until the expiry of the term of validity will be lost.

**Other information**

Participation in the Programme is terminated, i.e. the possibility to use the special offers subject to registration ends:

- if the Subscription Contract concluded with Vodafone is terminated

- upon the limitation of outgoing traffic
- if Subscriber quits the Programme.

### **Conditions, channels and process of quitting the Programme:**

Subscribers can quit the Programme via the following channels:

- MyVodafone application
- Service Provider's customer service line, by calling 1270
- in a free SMS (by sending the code "XJODOLGOK" to phone number 1270 from the phone number concerned)
- sending a message via electronic mail to [ugyfelszolgalat.hu@vodafone.com](mailto:ugyfelszolgalat.hu@vodafone.com)
- sending a letter by post to the address: Vodafone Magyarország Zrt. H-1476 Budapest, Pf.: 350.
- in Vodafone stores and distributor stores.

Vodafone excludes liability for any kind of external, so-called SQL attacks targeting the webpage or the server operating the page and for attacks targeting the phone network or for the event of a failure. This means, that if due to an attack on the webpage, server or server network Subscribers receive false system messages about their available bonuses, Vodafone does not undertake any liability for such cases.

If fraud is suspected in case of any participant, Vodafone reserves the right to request information from the participant to investigate the issue, and to suspend Subscriber's participation and the provision of accepted bonuses for the investigation period.

Vodafone reserves the right to unilaterally supplement or amend the content of the Programme, the Conditions of Participation and the duration of the Programme without obligation to pay compensation and prior notice, or to suspend or cancel the Programme. This Conditions of Participation are governed by the Hungarian law.

### **Data Processing Notice**

#### **on processing personal data provided and used via the Vodafone JóDolgok Programme**

*The protection of your data is important for us. We highly appreciate your trust, and we are committed to protect your personal data. This document describes how we use your personal data and describes the way you can contact us if you have any questions regarding your personal data.*

#### **I. Categories of processed personal data**

Within the frameworks of the Vodafone JóDolgok Programme (hereinafter: Programme) **Vodafone Magyarország Zrt.** (H-1096 Budapest, Lechner Ödön fasor 6.), hereinafter Data Controller or Vodafone, processes the following personal data of the customer (hereinafter: Subscriber or Customer):

#### **During registration via the MyVodafone application or SMS:**

- phone number
- According to the contents of the document "Notice about processing the data of subscribers, users and invoice payers", attached to the General Terms and Conditions (GTC) of Business as Annex 3 and effective of 30 November 2018, the following personal data are processed
- personal data specified in Section 4.17. of Annex 3 to the GTC
  - personal data specified in Section 4.18.. of Annex 3 to the GTC
  - personal data specified in Section 4.19.. of Annex 3 to the GTC
  - personal data specified in Section 4.20.. of Annex 3 to the GTC



## **II. Purpose and duration of data processing**

According to the contents of the document "Notice about processing the data of subscribers, users and bill payers", attached to the GTC of Business as Annex 3 and effective of 30 November 2018, the following personal data are processed for the following purposes and duration

- data processing according to purposes and duration specified in Section 4.17. of Annex 3 to the GTC
- data processing according to purposes and duration specified in Section 4.18. of Annex 3 to the GTC
- data processing according to purposes and duration specified in Section 4.19. of Annex 3 to the GTC
- data processing according to purposes and duration specified in Section 4.20. of Annex 3 to the GTC

The precondition of registration for the Programme is to accept the Conditions of Participation, as well as the general direct marketing consent (offers concerning products and services of Vodafone, forwarding their advertisement) and the approval of the use of positioning data.

Upon quitting the Programme or if the Programme ends, Customer shall make specific provisions about the withdrawal of the general direct marketing consent (offers concerning products and services of Vodafone, forwarding their advertisement) and/or the approval of the use of positioning data, these will not be withdrawn automatically.

If Subscriber withdraws his/her general direct marketing consent (offers concerning products and services of Vodafone, forwarding their advertisement) and/or the approval of the use of positioning data, Subscriber will no longer receive direct marketing offers neither within the frameworks of the Programme, nor about the products and services of Vodafone.

## **III. Legal grounds of processing personal data**

Registration and providing data upon registration is voluntary, which is given by the Subscriber during registration by ticking the relevant box.

By participating in the Programme and ticking the relevant box Subscriber gives free, unambiguous and explicit consent to the processing of his/her personal data by the Data Controller and the data processors in compliance with this notice.

Subscriber may provide only his/her personal data. If he/she provides not his/her own personal data, the person performing the registration shall obtain the consent of the concerned data owner.

According to the contents of the document "Notice about processing the data of subscribers, users and bill payers", attached to the GTC of Business as Annex 3 and effective of 30 November 2018, the following personal data are processed for the following purposes and duration

- according to the legal ground specified in Section 4.17. of Annex 3 to the GTC
- according to the legal ground specified in Section 4.18. of Annex 3 to the GTC
- according to the legal ground specified in Section 4.19. of Annex 3 to the GTC
- according to the legal ground specified in Section 4.20. of Annex 3 to the GTC

## **IV. Data processors**

The various agents and subcontractors of Vodafone and subsidiaries of the Vodafone Group may cooperate as processors in the provision of Vodafone Magyarország Zrt.'s services, thus in particular in the performance of technical operations.

If certain elements of the processing of personal data processed by Vodafone are performed by a third party, it will use only processors that offer the same guarantees of processing compliant with data protection laws and execution of appropriate technical and organisational measures ensuring protection of the data subjects' rights, as our company's data processing - in particular in respect of expertise, reliability and resources.

The persons of third-party data processors and data controllers may change upon the business decision of Service Provider. Service Provider shall inform the Subscriber about any such changes. The updated list of the current data processor and data controller companies is available at <http://www.vodafone.hu/vodafonerol/aszf> and in the Customer Service Centre of Service Provider.

## **V. Rights of Customer concerning the processing of his/her data**

According to the contents of the document "Notice about processing the data of subscribers, users and invoice payers", attached to the GTC of Business as Annex 3 and effective of 30 November 2018, Customer has the following rights in relation to the data processing of Service Provider:

1. Information
2. Access
3. Rectification
4. Erasure
5. Restriction
6. Data portability
7. Objection

## **VI. Data security**

Data controller undertakes to ensure the security of data and to take such technical and organisational measures and create such rules of procedure, which provide the protection of received, stored and processed data and prevent their destruction, unlawful use and unlawful alteration. Data controller obliges data processors to also comply with the data security requirements.

Data Controller ensures that the processed data are not accessed, disclosed, transferred, modified or erased by unauthorised persons.

Data Controller will use its best endeavours to avoid even the accidental damage or destruction of data. Data Controller also ordains the above undertaking for employees participating in the data processing activity as well as for the data processor(s) acting on behalf of Data Controller.

## **VII. Possibilities for enforcing rights**

You can exercise your above rights as a data subject at any time, you can withdraw your consent granted in the data protection statements, or may request its modification, and may address your complaints:

- **To the data protection officer of Vodafone, by sending an email to [DPO-HU@vodafone.com](mailto:DPO-HU@vodafone.com)**
- **Vodafone's Central Customer Service:**
  - address of premises open to customers: H-1062 Budapest, Váci út 1-3. (Westend City Center)
  - phone number: 1270, which can be called free of charge in the Service Provider's network from Hungary; or: +36 1 288 1270, which call will be billed based on the caller's plan
  - mailing address: H-1476 Budapest, Pf. 350.
  - email address: [ugyfelszolgalat.hu@vodafone.com](mailto:ugyfelszolgalat.hu@vodafone.com).
  - to Vodafone's brand representation offices and in its reseller network
- **In addition to Vodafone's Central Customer Service you can address your complaints about the processing of your personal data to the following:**
  - to the National Media and Infocommunications Authority (NMHH, H-1015 Budapest, Ostrom u. 23-25., H-1525 Budapest Pf.: 75.) OR

- to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH, H-1125 Budapest, Szilágyi Erzsébet fasor 22/C. H-1530 Budapest, Pf.: 5.).

Upon infringement of its rights by the Service Provider related to the processing and protection of his/her personal data, the Subscriber or User may refer to the court with jurisdiction and competence (birosag.hu) and claim indemnification.

This Data Processing Notice is governed by the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the Protection of Natural Persons with Regard to the Processing of Personal Data and on the Free Movement of Such Data, and repealing Directive 95/46/EC (General Data Processing Regulation or GDPR) and Act CXII of 2011 on Informational Self-determination and Freedom of Information

## 2.4. Monthly fee allowance special offer

The offer is available until withdrawal. Within the scope of the Monthly fee allowance special offer, Small Enterprise Subscribers with a Business Start, Business Medium, Business Pro, Business Start EU, Business Medium EU, Business Pro EU, Business Red EU Basic, Business Red EU Standard, Business Red EU Premium, Red Basic, Business Red, Business Red Premium, Business Red Plus, Business Red Europe, Red Basic EU or Business EU 500MB, Business EU 2GB, Business EU 10GB, Business Red EU 2GB, Business Red EU 10GB, Business Red EU 30GB , , Business Red EU Superior, Business EU 1GB, Business EU 3GB, Business EU 12GB, Business EU Red 3GB, Business EU Red 12GB vagy Business EU Red Superior subscription may request for tariff monthly fee allowance if they have at least two subscriptions with a 2-year fixed-term contract for one of the above tariffs under the same client number, or if they conclude further 2-year fixed-term subscription contracts for one of the above tariffs currently marketed, under the same client number. The discount will only be applied in the months when the Subscription has one of the plans participating in the promotion during the entire billing cycle, and shall solely apply to full billing cycles and cannot be applied in fractional months. The prices indicated in the table are gross prices including VAT.

Tariff package	Monthly fee discount (HUF) from the 2nd SIM card with the highest monthly fee	Monthly fee discount (HUF) from the 3rd SIM card with the highest monthly fee	Monthly fee discount (HUF) from the 10th SIM card with the highest monthly fee
Business Start	500	500	500
Business Medium	500	500	500
Business Pro	1,000	1.000	1.000
Business Start EU	500	500	500
Business Medium EU	500	500	500
Business Pro EU	1,000	1.000	1.000
Business Red EU Basic	2,000	2.000	2.000
Business Red EU Standard	3,000	3.000	3.000
Business Red EU Premium	4,000	4.000	4.000
Red Basic	2,000	2.000	2.000
Business Red SIM, 1,2,3,4,5,6	2,500	2.500	2.500
Business Red Premium	3,500	3.500	3.500
Business Red Plus	3,000	3.000	3.000
Business Red Europe	4,000	4.000	4.000
Red Basic EU	2,000	2.000	2.000
Business EU 500MB	500	1.000	1.500
Business EU 2GB	500	1.000	1.500
Business EU 10GB	500	1.000	1.500
Business Red EU 2GB	2,000	3.000	4.000
Business Red EU 10GB	2,000	3.000	4.000
Business Red EU 30GB	2,000	3.000	4.000
Business Red EU Superior	2,000	3.000	4.000
Business EU 1GB	500	1.000	1.500
Business EU 3GB	500	1.000	1.500
Business EU 12GB	500	1.000	1.500
Business EU Red 3GB	2,000	3.000	4.000
Business EU Red 12GB	2,000	3.000	4.000
Business EU Red Superior	2,000	3.000	4.000

When granting the allowance, the current situation at the time of the respective account closure without the tariff with the highest monthly rate of a given client number is taken into consideration, with regard to the fact that in the case of tariffs with eligible monthly fee allowance, the order is always defined on the basis of the monthly fee of the tariff version concluded for a fixed term of 2 years with e-Pack, without handset purchase, irrespective of the actual tariff of the Subscriber.

## 2.5. Ready Business Partner Program special offer

The Ready Business Partner Program Offer is available for Small Enterprise Subscribers from 18.01.2016 until withdrawal.

Within the scope of the promotion, we use Referee (hereinafter: Referee) to refer to existing, post-paid (account holder) Small Enterprise Subscribers who register themselves as Referees in Vodafone brand shops, in distributor stores or via the telephone customer service numbers 1270 or 1401 that can be called free of charge within the network of Vodafone Magyarország zrt., or by sending the AJANLO code in a text message to the telephone Customer Service at 1270, and promote the services of Vodafone Magyarország zrt. (hereinafter: Vodafone) to third parties.

Within the scope of the promotion, we use Recommended Person (hereinafter: Recommended Person) to refer to new, post-paid Small Enterprise Subscribers who, upon the conclusion of a contract at a Vodafone brand shop or distributor store, gives the phone number of a Vodafone Subscriber previously registered as Referee, and simultaneously indicates that the Referee promoted the services of Vodafone thereto.

If the Recommended Person concludes a new

1. post-paid (account holding) subscription contract with Vodafone

AND

2. As a Recommended Person, in the course of a Small Enterprise contract conclusion with Vodafone, gives the phone number of a Vodafone Subscriber previously registered as Referee, and simultaneously indicates that the Referee promoted the services of Vodafone thereto, the Referee shall be granted a referee allowance (hereinafter: Referee Allowance), while the Recommended Person shall be provided a recommended person allowance (hereinafter: Recommended Person Allowance) according to the following terms and conditions:

### 3. Referee Allowance:

**The post-paid (account holder) Subscriber as a Referee is granted an account allowance of HUF 1000 gross for three months (i.e. a sum of HUF 3000 gross) as a Referee Allowance**, which amount is deducted from its tariff monthly fee by Vodafone. In the case of a divisible package, the allowance is applicable to the monthly fee of OkosRádás. Upon more than one referral, the allowances are added up; however, the allowance can be credited only up to the amount remaining after deducting the amount payable for third party services or other potential allowances excluding internet, usage and other fees. Allowances exceeding the total amount billed cannot be carried over to the next months. Subscribers registered as Referees can be granted a Referee Allowance a maximum of ten times per calendar year. (Third party services include but are not limited to mobile phone purchases or mobile parking.)

### 4. Recommended Person Allowance

**The new post-paid (account holder) Subscriber as a Recommended Person is granted an account allowance of HUF 1000 gross for three months (i.e. a sum of HUF 3000 gross) as a Recommended Person Allowance**, which amount is deducted from its tariff monthly fee by Vodafone. In the case of a divisible package, the allowance is applicable to the monthly fee of OkosRádás. The allowance can be credited on a monthly basis only up to the amount remaining after deducting the amount payable for third party services or other potential allowances excluding internet, usage and other fees. (Third party services include but are not limited to mobile phone purchases or mobile parking.)

### 5. Other conditions

The promotion applies only to SIM cards subject to voice based tariffs meaning that the Business Group EU tariff package and the data SIM cards do not take part in the promotion, i.e., neither Referring Party nor Referred Party discount may be granted to them in the promotion.

Subscriptions with the same Bill Payer ID cannot be each other's Referees and Recommended Persons within the scope of the promotion, and thus they cannot be granted the allowance provided as part of the promotion.

The promotion shall not be recommended publicly via the internet or forums in any form whatsoever, and recruiting by these means is also prohibited! For the latter case Vodafone reserves the right to withhold the allowance regarding all the referrals of the Referee.

The parties participating in the promotion shall not be regarded as intermediaries; participation in the promotion does not create in any way, particularly but not exclusively, an intermediary, employment, engagement or other (legal) relationship involving any activities for performing work, providing representation or other similar activities between Referee and Vodafone, and it does not aim at any of those mentioned above, irrespective of the name of the relationship or activity; furthermore, it does not represent an offer from Vodafone or the acceptance of an offer from any other party for the above or similar activities.

## 2.6. 30-day network user satisfaction guarantee special offer

The 30-day network user satisfaction guarantee offer is available from 07.03.2016 until withdrawal for new, post-paid Small Enterprise Subscribers (with a monthly fee) ("Subscriber").

One subscriber can participate in the campaign only once during the term of the offer. The offer is not available to those with numbers ported from Vodafone, or by modifying an existing Subscription.

The offer shall be applicable to Subscription Contracts concluded at Hungarian Media Markt stores with the conditions of the campaign as well as with the following terms:

- solely the following Media Markt stores participate in the campaign:
  - Media Markt Aréna Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1087 Budapest, Kerepesi út 9.),
  - Media Markt Duna Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1138 Budapest, Váci út 178.),
  - Media Markt Buda Kft. (address: H-1024 Budapest, Lövház út 2-4.),
  - Media Markt Pólus Center Kft. (address: H-1152 Budapest, Szentmihályi út 131.),
  - Media Markt Westend Kft. (address: H-1062 Budapest, Váci út 1-3.),
  - Media Markt Árkád Kft. (address: H-1106 Budapest, Örs vezér tere 25.),
  - Media Markt Kispest Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1191 Budapest, Üllői út 201-231. )
  - Media Markt Megapark Kft. (address: H-1204 Budapest, Mártírok útja 292.),
  - Media Markt Stop Shop Kft. (address: H-1037 Budapest, Bécsi út 136.),
  - Media Markt Budaörs Kft. (address: H-2040 Budaörs, Petőfi Sándor u. 64.).(within the scope of this campaign, jointly or separately: Media Markt store); and
- the offer is applicable only to the Subscription Contracts with a tariff package not including the simultaneous purchase of an electronic communications equipment (telephone, tablet, etc.) via a sales agreement concluded by and between Media Markt and the Subscriber in the Media Markt store; and
- the offer is not applicable to the Subscription Contracts with a tariff package including the simultaneous purchase of a piece of electronic communications equipment (telephone, tablet, etc.) via a sales agreement concluded by and between Media Markt and the Subscriber; and it is not applicable to the sales agreement concluded by and between Media Markt as seller and Subscriber as buyer.

As part of the offer, in addition to the rights of termination set forth in section 12 of the GTC, Service Provider grants the right of termination specified in the given offer to Subscriber with regard to the Subscription Contract. Regarding other conditions not specified in the offer, the GTC shall prevail.

The Subscribers participating in the offer are entitled to terminate their Subscription Contract concluded for the provision of a wireless internet (i.e. mobile internet access) or mobile phone service with immediate effect within 30 (thirty) days from the beginning of the provision of the service with reference to this 30-day network user satisfaction guarantee offer, insofar as the Subscriber's interest in fulfilling the Subscription Contract is discontinued due to the fact that the quality of the service does not satisfy the Subscriber. If Subscriber wishes to exercise its right of termination granted within the scope of this offer, Subscriber shall state so when communicating its intention for termination to Service Provider.

If the given Subscriber concludes more than one Subscription contract with Service Provider during the term of the campaign and under the scope thereof, the one-time participation in the 30-day network user satisfaction guarantee offer refers to the following:

- if Subscriber has not terminated a Subscription Contract yet on the grounds of the 30-day network user satisfaction guarantee offer, it may choose to exercise its right of termination granted within the scope of the 30-day network user satisfaction guarantee offer with regard to one or more Subscription Contracts simultaneously, provided that it is entitled to the right of termination in relation to all of its Subscription Contracts. Simultaneous exercising of the right of termination shall mean the termination of more than one Subscription concluded within the scope of the campaign at the same time by means of one legal statement. The exercising of the right of termination granted within the scope of the campaign shall constitute a one-time participation in the campaign.

- if Subscriber has already terminated one or more Subscription Contracts at the same time on the grounds of the 30-day network user satisfaction guarantee offer, it shall not be entitled to exercise its right of termination regarding any other Subscription Contract concluded by it within the scope of the campaign, irrespective of the fact that the conditions of the 30-day network user satisfaction guarantee offer have been contained in the Subscription Contract, and less than 30 days have passed since the conclusion of the Subscription Contract.

Upon termination within the scope of the campaign, Service Provider may claim only the proportional monthly fee due between the conclusion of the contract and the termination thereof, or in the case of a service including a traffic-based fee, the traffic fee actually used by the Subscriber, or the costs of other services with ad-hoc fees used with the service. On the basis of the Subscription Contract, Service Provider shall not charge other costs to Subscriber, in particular termination fees or administrative costs.

Insofar as no Handset Sales Agreement has been concluded between Service Provider and Subscriber simultaneously with the Subscription Contract, Subscriber is entitled to terminate the Subscription Contract on the grounds of the 30-day network user satisfaction guarantee offer either personally or by visiting any Vodafone brand shop, distributor store or by calling the telephone customer service 1270 free of charge within the network of Vodafone Magyarország Zrt.

If a Handset Sales Agreement has also been concluded between Service Provider and Subscriber simultaneously with the Subscription Contract, and Subscriber wishes to terminate the Sales Agreement as well on the grounds of the 30-day network user satisfaction guarantee offer upon the termination of the Subscription Contract within the scope of the 30-day network user satisfaction guarantee offer the latest, Subscriber is entitled to terminate the Subscription Contract and the Sales Agreement within the scope of the 30-day network user satisfaction guarantee offer only personally, by visiting any Vodafone brand shop or distributor store.

## **2.7. Entry fee discount**

The Entry fee discount is available until withdrawal. Within the scope of this offer, the post-paid Small, Medium and Large Enterprise Subscribers who conclude a new Subscription Contract for one of the tariff packages marketed during the term of the campaign shall receive a one-time gross HUF 10,000 entry fee discount.

For further information on the entry fee, please refer to Sections 1.2.1 and 9.1 of the List of Rates Annex to the Business GTC and the relevant tariff packages.

## **2.8. Additional monthly subscription fee discount**

The Additional monthly subscription fee discount is available until withdrawal. As part of this offer, the post-paid Small, Medium and Large Enterprise Subscribers who have the tariffs specified in the following table with the conditions set forth shall receive an Additional monthly subscription fee discount for one of the tariff packages currently marketed with a rate defined in the table.

For further information on the Additional monthly subscription fee, please refer to Section 1.2.1 of the List of Rates Annex to the Business GTC and the relevant tariff packages.

Tariff name	Supplementary monthly subscription fee discount
Vállalkozói Osztható (10000, 15000, 20000, 30000, 45000, 60000, 75000, 100000) with indefinite-term contract	100% discount for the additional monthly subscription fee
Vállalkozói Osztható (10000, 15000, 20000, 30000, 45000, 60000, 75000, 100000) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Vodafone Presztízs with indefinite-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs Fix with indefinite-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs with 2-year fixed-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs Fix with 2-year fixed-term contract	50% discount for the additional monthly subscription fee
Red Basic with indefinite-term contract	60.6% discount for the additional monthly subscription fee
Red Basic (A, B, C, D, E, X, SIM) with 2-year fixed-term contract	60.6% discount for the additional monthly subscription fee
Business Red Plus with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red Plus (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red Plus (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.14. and 5.15. of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Business Red Europe with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red Europe (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red Europe (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.14. and 5.15. of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Red Basic EU with indefinite-term contract	60.6% discount for the additional monthly subscription fee
Red Basic EU (A, B, C, D, E, X, SIM) with 2-year fixed-term contract	60.6% discount for the additional monthly subscription fee
Business Red EU Standard with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Standard (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Standard (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.18. and 5.19. of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Business Red EU Premium with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Premium (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Premium (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 5.18. and 5.19. of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Business Red EU Basic with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Basic (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Basic 5 tariff with 2-year fixed-term contract	As per the allowance granted for the Supplementary options as specified in 5.18. and 5.19. of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Kid Gyerekóra tariff with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Senior Okosóra tariff with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Irodai díjcsomag with 2-year fixed-term contract	100% discount for the additional monthly subscription fee



IoT tarifa 30 MB, IOT tarifa 50 MB, IOT tarifa 100 MB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
ReadyFleet tariff with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Vodafone Business RED 5GB, Vodafone Business RED 20GB, Vodafone Business RED Superior és Vodafone Business RED World with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Net Start, Business Net Medium, Business Net Premium, Business Osztható Net Medium és Business Osztható Net Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
OfficeNet+ tariff with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Superior, Business Red EU 2GB, Business Red EU 10GB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business EU Red Superior, Business EU Red 3GB, Business EU Red 12GB with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Basic SIM, Ready Business Basic Start, Ready Business Basic Pro with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Plus SIM, Ready Business Plus Start, Ready Business Plus Pro with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business More SIM, Ready Business More Start, Ready Business More Pro with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Most SIM, Ready Business Most Start, Ready Business Most Standard, Ready Business Most Pro, Ready Business Most Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Ready Business Everything SIM, Ready Business Everything Start, Ready Business Everything Standard, Ready Business Everything Pro, Ready Business Everything Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Üzleti MobilNet Start, Üzleti MobilNet Medium, Üzleti MobilNet Pro, Üzleti MobilNet Standard, Üzleti MobilNet Premium, Üzleti Osztható MobilNet Standard, Üzleti Osztható MobilNet Premium with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
OfficeNet tariff with 2-year fixed-term contract	100% discount for the additional monthly subscription fee

## **2.9. Business EU special offer**

The offer is available from 1 June 2016 until withdrawal. Those Small Enterprise Subscribers can participate in the Business EU offer who conclude a 2-year fixed-term Subscription Contract in the Business Start EU, Business Medium EU, Business Pro EU, Business Red EU Basic, Business Red EU Standard or Business Red EU Premium service package during the term of the offer. As part of the offer, the Subscriber can choose from the current price list a handset at a reduced price, in Price Category Business 1, without a handset purchase obligation, i.e., without the purchase of a supplementary option. The offer can be combined with the Monthly fee allowance offer specified in Section 2.4, but it cannot be requested with any other offers.

The detailed conditions of the Business Start EU, Business Medium EU, Business Pro EU service packages can be found in Section 5.2. of the List of Rates Annex to the Business GTC, and for the detailed conditions of Business Red EU Basic, Business Red EU Standard and Business Red EU Premium service packages refer to Section 5.18. of the List of Rates Annex to the Business GTC.

## **2.10. ReadyFleet data roaming option discount**

The ReadyFleet data roaming option discount is available from 2 May 2018 until revoked. Within the scope of this offer those Small, Medium and Large Enterprise Subscribers who use Telemetria roaming 15 MB (Western Europe) and Telemetria roaming 15 MB (Eastern Europe) data roaming options simultaneously for one subscription beside their ReadyFleet subscription during the term of the campaign, will receive net HUF 375 (gross HUF 476.25) discount from the Telemetria roaming 15 MB (Western Europe) option

## **2.11. Regulated European Roaming tariffs plus special offer for 3 countries**

This special offer is valid from 15 June 2017 until its cancellation for Small and Large Corporate Subscribers that have tariff packages with an active roaming service. Under the offer, the Subscribers can use the roaming service with the conditions determined in the Regulated European Roaming Service in the countries of Turkey, Switzerland and Monaco:

Calls initiated, SMS and MMS messages sent from Switzerland, Turkey or Monaco to countries of roaming tariff zone 1 and Hungary. The domestic out-of-network call, SMS and MMS tariffs, valid in Hungary, in the tariff package used by the subscriber.

In case of using Data Roaming, Subscriber may use data in the amount and at the expense of the data volume governing domestic use and determined in his or her tariff. In case of using the domestic data volume, the Automatikus PluszAdat 150 MB or the Automatikus Kiegészítő Adat 200 MB option is activated with the same conditions as the domestic conditions. In case of using this and if Subscriber does not buy a supplementary data option, the speed of foreign data access is slowed down until the end of the current billing period, to the extent that is defined in the tariff package. When the billing period ends, the service will be renewed.

The discount is not valid in case the Telemetry Service is used through a Closed Access Point Name (APN).

For Switzerland, Turkey and Monaco, we examine the conditions of fairness separately from the countries of roaming zone 1. When used Regulated European Roaming tariffs plus special offer for 3 countries, the number of calls/SMS/MMS messages to Hungarian numbers from abroad, as well as the data volume used abroad (the sum of data traffic included in the tariff and the supplemental data options) may not exceed the average of four months' domestic use, and during the evaluated period, the days on the roaming partner's network of the country subject to the provisions may not exceed the number of days on the network of Vodafone Hungary (fair usage). If Subscriber fails to comply with the terms and conditions of fair usage, he/she shall be notified via SMS, and shall also be warned to comply with the terms and conditions of fair usage. If within two weeks following the warning, the pattern of use concerning the Subscriber's actual consumption or presence is not changed, then the Service Provider is entitled to apply additional charges.

Rate of the additional charge:

Initiating calls to the countries of roaming tariff zone 1: HUF 12.56 / min (HUF 9.89 / min net);

Sending SMS message to the countries of roaming tariff zone 1: HUF 3.92 /SMS (HUF 3.09 / SMS net);

Sending MMS to the countries of roaming tariff zone 1: HUF 3.02/MMS (HUF 2.38 / MMS net);

Data traffic in the countries of roaming tariff zone 1: HUF 2.5/MB (HUF 2.38/MB net).

## **2.12. 2.12. Ready Business Index discount**

The Ready Business Index discount offer is available for Small Enterprise Subscribers from 15 May 2018 until revoked. Within the scope of this offer, those Small Enterprise Subscribers who enter their data following the completion of the survey on the <https://readybusinessindex.vodafone.hu/survey.html> webpage in order to display the detailed report page, and conclude a new, 2-year fixed-term contract for one of the services specified on the detailed report page and listed in this section within 3 months following the completion, shall get a discount of 50% for the monthly charge in the monthly invoice for the 3 months following activation.

If the Loyalty discount specified in Section 2.1. of this Discount Annex 5 is also applicable to the given service, then the discount shall be counted according to the price specified in section 2.1. and the two discounts can be combined.

Within the scope of this offer discounts are available for the following services: Vodafone Iroda, Fixed-line number, Office 365, ReadyPay, ReadyFleet, WebSMS, Telemetry (IoT).

Detailed terms of the services are set forth in the Business GTC and the General Terms and Conditions for Other Services of Vodafone.

## **2.13. Business Group EU Divisible Data offer**

The Business Group EU Divisible Data offer is available from 4 September 2017 until withdrawn.

Within the scope of the offer Small Enterprise Subscribers who conclude a new Business Group EU subscription with a Business Group 5GB or more divisible data package are credited plus data volume to their primary SIM card free of charge according to the following:

- For a Business Group 5GB divisible data package: plus 1GB
- For a Business Group 10GB divisible data package: plus 2GB
- For a Business Group 20GB divisible data package: plus 2GB
- For a Business Group 50GB divisible data package: plus 5GB.

The offered data traffic is for individual data use; it is not divisible. In foreign countries, the current Roaming tariffs will apply, under the conditions specified in the tariffs.

For a detailed description of the Business Group EU Tariff Packages, see Section 2.5.7 of the List of Rates of the Business GTC.

## **2.14. Business Senior Smartwatch special offer**

The Business Senior Smartwatch special offer is available from 5 August 2019 until withdrawal for Small, Medium and Large Enterprise Subscribers.

Within the scope of the special offer, HUF 1,000 gross monthly fee discount for the Business Senior Smartwatch tariff plan is provided during the fixed term valid for the plan for Subscribers concluding new, 2-year fixed-term contracts.

The Business Senior Smartwatch special offer can be combined with the Loyalty discount in Section 2.1 and the e-Pack discount special offer in Section 2.17 of this Discount Annex.

The detailed terms of the Business Senior Smartwatch tariff plan are stated in Section 2.1.3 of the List of Rates Annex 1 to the Business GTC.

## 2.15. Vodafone Surprise special offer

The Vodafone Surprise special offer is available from 2 August 2019 until withdrawal for the Small Enterprise Vodafone subscribers, UPC subscribers or Vodafone-UPC joint customers who, following the registration on the [www.vodafone.hu/vodafoneupc/uzleti](http://www.vodafone.hu/vodafoneupc/uzleti) website or at any of the personal customer services of the service providers, complete the survey in full and give their consent to Vodafone Magyarország Zrt. and UPC Magyarország Kft. to use their data (identification, traffic, tariff payment, billing) for the purposes of direct marketing, customised offers and market research, by phone or other means of electronic communications (e.g. SMS, MMS, email), via automated calling systems and Internet-based customer service systems or by post; the consent covers the intermediation of the offers of the Service Provider's contractual partners, and the other companies of the Vodafone Group as well as the related undertakings and contractual partners of UPC.

Joint customers shall be the Small Enterprise Subscribers who concluded a subscription contract both with Vodafone Magyarország Zrt. and UPC Magyarország Kft., and have the same identification data in these subscription contracts (the same subscriber name, tax number).

Within the scope of this offer, customers participating in the special offer have the possibility to register once, and one surprise will be activated for them for each entitled tariff based on the available subscription(s) at the time of registration.

Customers participating in the offer are entitled to one of the following surprises:

Tariff package	Surprise
Vodafone Small Enterprise subscribers with a business voice-based tariff with a monthly fee, which does not include unlimited conversation within the Vodafone network or unlimited conversation.	100 airtime minutes to standard-rate mobile or fixed-line numbers that may be used within 30 days of activation - within the country to Hungarian numbers; - from roaming tariff zone 1 to Hungarian numbers or numbers in the countries of roaming tariff zone 1, according to the applicable Roaming charges.
Vodafone Small Enterprise subscribers with a business voice-based tariff with a monthly fee, which includes unlimited conversation within the Vodafone network	100 airtime minutes to standard-rate mobile or fixed-line numbers outside the Vodafone network, that may be used within 30 days of activation - within the country to Hungarian numbers; - from roaming tariff zone 1 to Hungarian numbers or numbers in the countries of roaming tariff zone 1, according to the applicable Roaming charges.
Vodafone Small Enterprise subscribers with a business voice-based tariff with a monthly fee including unlimited conversation, which does not include unlimited data traffic.	3 GB data traffic that may be used within 30 days of activation domestically and, according to the applicable Roaming rates, in roaming tariff zone 1
Vodafone Small Enterprise subscribers with Red tariff with unlimited data traffic, subscribers of only UPC or Vodafone-UPC joint customers with a tariff package not eligible according to the above	Surprise item

Vodafone tariff packages not eligible for a surprise in the special offer: Business Kid Watch and Senior Smartwatch tariffs, Internet tariff packages.

Following the successful registration, the appropriate data or minute option will be activated for Subscriber's all eligible subscriptions within 48 hours. Subscriber will be notified thereof in an SMS-notification sent to all eligible numbers.

- 1. Detailed terms of use of the surprise 100 airtime minutes to any Hungarian mobile or fixed-line numbers or 100 airtime minutes outside the Vodafone network to any Hungarian mobile or fixed-line numbers, that may be used within 30 days of activation.**

Within the validity period the discount is applicable to calls initiated according to the Hungarian time zone. The 100-minute free conversation surprise that may be used within 30 days may be activated on one occasion per subscription and it may be used only for the given subscription. If Subscriber is entitled to free conversation based on its tariff package or other special offers or promotions in the given period, this special offer does not provide any further advantage to it. If the 100-minute free

conversation is not completely used within 30 days of activation, the unused remaining free minutes will be lost. If using the service in foreign countries, the current Roaming tariffs will apply according to the terms set out in the tariffs.

## **2. Detailed terms of use of the surprise 3 GB free data traffic that may be used within 30 days of activation domestically and within the EU**

The discount period is valid according to the Hungarian time zone. The 3 GB free data traffic will be used before the data traffic included in the monthly fee of the service package and prior to the additional data options that may have been purchased. If the 3 GB free data traffic is not completely used within 30 days of activation, the unused remaining data traffic will be lost. The 3 GB free data traffic is only available if the Subscriber has no more than two other active data options for its subscription. If there are more than two data options, the free data traffic may be used only by cancelling the data options exceeding the two data options. The 3 GB free data option may be activated on one occasion per subscription, it may be used only for the given subscription and it is not divisible. The 3 GB supplemental data traffic may be used within 30 days of activation, under the same terms as those applicable to the data traffic included in the monthly fee of the service package, on condition that the free data traffic is not divisible. If using the service in foreign countries, the current Roaming tariffs will apply according to the terms set out in the tariffs.

## **3. Surprise item**

Vodafone subscribers with Red tariff with unlimited data traffic, subscribers of only UPC or Vodafone-UPC joint customers with a tariff package not eligible are entitled to one surprise items. The surprise item will be delivered by post to the given address in Hungary upon online registration, or if performing the registration in person in any of the Vodafone or UPC shops, then on the spot or by post, depending on the availability at the shop.

Vodafone subscribers and Vodafone-UPC joint customers are entitled to as many surprise items as the number of Red tariffs with unlimited data traffic they have, while the subscriber of only UPC who meets the conditions is eligible for only one surprise item (irrespective of the number of services it has).

## **2.16. E-Invoice**

From 15 May 2019 until withdrawal, as a test period, in the case of the conclusion of a new Subscription Contract, the extension of an existing Subscription Contract or a change of tariff without the extension of the fixed-term contract of the Subscriber, the Service Provider registers Small Enterprise Subscribers for the use of the Electronic Bill and Document Presentation (E-bill) service, and will comply with its notification obligations electronically and present its bills due to the Subscriber electronically. Accordingly, the Service Provider will not issue paper-based invoices, the Subscriber will only receive invoices by electronic means, and simultaneously with issuing the bill, the Service Provider will send e-mail and SMS notification to the Subscriber. At the request of the Subscriber, the Service Provider will provide cash transfer orders.

The detailed conditions of the E-bill service are included in Section 7.1.2.4. Electronic Bill and Document Presentation (E-bill) of the GTC.

## **2.17. e-Pack discount special offer**

The offer is available until revoked. Within the scope of this offer, in case of using the listed service packages including the use of e-Pack service, the Small Enterprise Subscriber agrees to fulfil the following conditions in every month while using the e-Pack service, in exchange for a more favourable monthly subscription fee.

The Subscriber uses E-bills regarding all of his subscriptions under one client number with the content defined in section 7.1.2.4 of the GTC: Electronic Bill and Document Presentation (E-bill).

The bill is settled by using one of the following payment options:

- on the [www.vodafone.hu/szamlabefizetes](http://www.vodafone.hu/szamlabefizetes) web page,
- with Vodafone mobile application,
- by bank transfer,
- by direct debit order,
- via ATM machines.

The bill is settled by the payment deadline indicated in the bill.

If the Subscriber fails to meet any of the above conditions in a given month, a one-off fee corresponding to the amount of discount per subscription will be charged to the Subscriber in his next monthly bill. The fee payable for failing to fulfil the e-Pack conditions is only billed once per month even if the Subscriber fails to meet several e-Pack conditions in a given month. If the Subscriber has multiple subscriptions and one of those is used with e-Pack, the Subscriber is required to settle the monthly bills of all subscriptions by satisfying the e-Pack conditions.

Should the Subscriber receive payment extension in a month and fail to settle his bill by the payment deadline indicated in the bill, the one-off fee payable for failing to meet the e-Pack conditions shall also be billed.

Cancelling the e-Pack service shall constitute a tariff change. Changing between the versions of the same tariff (with and without e-Pack) can be requested without being obligated to pay liquidated damages.

Discount when using the e-Pack service:

<b>Tariff package</b>	<b>Discount (gross) from the monthly fee of the voice tariff (except for tariffs including Internet only)</b>
Business EU 1GB	500 Ft/hó
Business EU 3GB	500 Ft/hó
Business EU 12GB	500 Ft/hó
Business EU Group 5	1000 Ft/hó
Business EU Group 10	1000 Ft/hó
Business EU Group 15	1000 Ft/hó
Business EU Group 20	1000 Ft/hó
Business EU Group 30	1000 Ft/hó
Business EU Red 3GB	1000 Ft/hó
Business EU Red 12GB	1000 Ft/hó
Business EU Red Superior	1000 Ft/hó
OfficeNet+	500 Ft/hó
Business Osztható Net Medium	413,39 Ft/hó
Business Osztható Net Premium	413,39 Ft/hó
Business Net Start	413,39 Ft/hó
Business Net Medium	413,39 Ft/hó
Business Net Premium	413,39 Ft/hó
Business EU 500MB	500 Ft/hó
Business EU 2GB	500 Ft/hó
Business EU 10GB	500 Ft/hó
Business Group EU 5	1000 Ft/hó
Business Group EU 10	1000 Ft/hó
Business Group EU 15	1000 Ft/hó
Business Group EU 20	1000 Ft/hó
Business Group EU 30	1000 Ft/hó
Business Red EU 2GB	1000 Ft/hó
Business Red EU 10GB	1000 Ft/hó
Business Red EU Superior	1000 Ft/hó
OfficeNet	413,39 Ft/hó
Vodafone Business RED 5GB	1000 Ft/hó
Vodafone Business RED 20GB	1000 Ft/hó
Vodafone Business RED Superior	1000 Ft/hó
Vodafone Business RED World	1000 Ft/hó
Vodafone Business Smart 3GB	500 Ft/hó
Vodafone Business Smart 5GB	500 Ft/hó
Business Kid Watch	500 Ft/hó
Business Senior Okosóra tarifa	500 Ft/hó

## 2.18. Korlátlan Vodafone hívás (Unlimited Vodafone Call) option offer

Korlátlan Vodafone hívás option offer is available from 15.04.2019 until revoked for those Small Enterprise Customers who sign a 2-year fixed-term contract for one of the following plans:

Vodafone Business Smart 3GB

Vodafone Business Smart 5GB

The monthly fee of the Korlátlan Vodafone hívás option is gross HUF 1,000 per SIM card which is payable above the monthly subscription fee. The monthly fee of the option includes the accounting of the voice traffic within the network of Vodafone Magyarország Zrt. at HUF 0 minute charge. The Korlátlan Vodafone hívás option can be used by signing to keep the option for a 2-year period.

	WebSMS Alap	WebSMS 1000	WebSMS 2000	WebSMS 3000
SMS volume counting towards monthly airtime, to domestic standard-rate numbers (SMS/month)	0	1,000	2,000	3,000
<b>One-time charges</b>				
Connection and activation charge (HUF)	0			
<b>Monthly fee</b>				
Bulk SMS monthly charge in the first month (not applicable to airtime) (HUF/month)	0	0	0	0
Bulk SMS monthly charge from the 2. month (not applicable to airtime) (HUF/month)	6 350	19 050	35 560	50 800
<b>Traffic charges</b>				
Sending SMS within the network of Vodafone Magyarország Zrt., on top of the volume included in the package (HUF/SMS)	16,51	15,88	15,24	14,61
Sending SMS to other domestic mobile networks, on top of the volume included in the package (HUF/SMS)	21,59	21,59	20,32	19,05
Receiving SMS	free of charge			
<b>Other charges</b>				
International SMS charge (HUF/SMS)	50.8			

Rates in the table above include VAT.

Detailed terms of the WebSMS rates are set forth in Section 3.20 of the Business GTC Rates; the service is described in Section 3.1.2.43 of the Business GTC.

## 2.19. Vodafone-UPC Benefits special offer

The Vodafone-UPC Benefits special offer is available from 2 September 2019 until withdrawal for the Small Enterprise Vodafone-UPC joint customers, who have at least one eligible, active (i.e. not suspended/limited/cancelled) voice-based Subscription Contract, and a valid contract at UPC for at least one cable service (cable television, fixed Internet, fixed-line telephone), and have the same identification data in these contracts (the same subscriber name, tax number).

Vodafone-UPC joint customers participating in the offer are entitled to the following options:

Name of option	Short description of the Benefits
2 GB data traffic option	Renewable 2 GB free data traffic that may be used domestically and, according to the applicable Roaming rates, in roaming tariff zone 1
Wifi supplementing option	Unlimited mobile data traffic based on the error report of the fixed Internet until midnight on the 3rd day following activation
Unlimited calls to UPC fixed-line numbers option	Unlimited calls to UPC fixed-line numbers from Vodafone's Hungarian network that may be used domestically and, according to the applicable Roaming rates, from roaming tariff zone 1

Vodafone tariff packages not eligible for the Benefits special offer: tariff packages with unlimited data traffic, Business Kid Watch and Senior Smartwatch tariffs, Internet tariff packages.

UPC services not eligible for the Benefits special offer: UPC mobile tariff packages.

Vodafone tariff packages not eligible for the unlimited calls to UPC fixed-line numbers option: tariff packages with unlimited airtime minutes.

Activation of the Benefits is performed for Subscriber's all eligible subscriptions automatically, following successful identification based on the Vodafone-UPC internal database that identifies the given Small Enterprise Subscriber based on its above identification data as a joint customer. Subscriber will be notified of the activation in an SMS-notification sent to all eligible numbers.

Subscriber is eligible for the Benefits as long as the above conditions are met. If the conditions are no longer met, the Benefits will be deactivated automatically.

### 1. 2 GB free of charge data traffic option

The renewable 2 GB free data traffic will be used in each billing cycle before the data traffic included in the monthly fee of the service package and prior to the additional data options that may have been purchased. If the 2 GB free data traffic is not completely used in the given billing cycle, the unused remaining data traffic will be lost. The 2 GB free data traffic is only available if the Subscriber has no more than two other active data options for its subscription. If there are more than two data options, the free data traffic may be used only by cancelling the data options exceeding the two data options. The 2 GB free data option may be activated on one occasion per subscription, it may be used only for the given subscription and it is not divisible.

The 2 GB free data traffic is available and can be used for the eligible subscriptions as long as the Subscriber is an identified Vodafone and UPC joint customer (having the same identification data: the same subscriber name, tax number). A customer is no longer eligible if its Subscriber Contract concluded for the eligible Vodafone Post-paid tariff package is terminated, it changes it to a not eligible tariff package, its subscription is suspended, or if its UPC cable service subscription is terminated or suspended. The 2 GB free data traffic may be used until the end of the given billing cycle, under the same terms as those applicable to the data traffic included in the monthly fee of the service package, on condition that the free data traffic is not divisible. If using the service in foreign countries, the current Roaming tariffs will apply according to the terms set out in the tariffs.



The 2 GB free data traffic may be used for all eligible Vodafone Post-paid tariff packages under the name of Subscriber.

Vodafone tariff packages not eligible for the 2 GB free data traffic option: tariff packages with unlimited data traffic, Business Kid Watch and Senior Smartwatch tariffs, Internet tariff packages.

## 2. Wifi supplementing option

The Wifi supplementing option is available to the Vodafone-UPC joint customers, whose registered identification data as Vodafone subscribers (the same subscriber name, tax number) are the same as the Subscriber's above identifiers registered at the address of the faulty UPC fixed-line Internet access service, for which the Subscriber made the error report and has an eligible Vodafone Post-paid tariff package. The Wifi supplementing option may be used for all eligible subscriptions packages under the name of Subscriber.

Vodafone tariff packages not eligible for the Wifi supplementing option: Red tariff packages with unlimited data traffic, Business Kid Watch and Senior Smartwatch tariffs, Internet tariff packages.

Upon the failure of the UPC fixed-line Internet access service due to a reason pertaining to the Subscriber's sphere of interest, the Wifi supplementing option provides freely usable unlimited mobile data traffic until up to midnight on the 3rd day following activation, under the same terms as those applicable to the data traffic included in the monthly fee of the Vodafone mobile service package, on condition that the data traffic that may be used upon failure is not divisible. If using the service in foreign countries, the current Roaming tariffs will apply according to the terms set out in the Vodafone mobile tariffs.

The Subscriber who notices an outage in the UPC Home Cable Internet service and reports the failure of the UPC fixed-line Internet access service to the customer service of UPC Magyarország shall be Entitled to activate the Wifi supplementing option, in the case where the UPC Customer Service cannot repair the outage of the service upon the call reporting the error, and identifies it as a special error.

The Wifi supplementing option provides a data limit in excess to the data purchased in the mobile subscription and the extra data purchased within the frameworks of the supplemental data option, it will be used before these data traffics until midnight on the 3rd day following activation if there are no more than two active supplemental data options providing mobile data for the subscription. If there are at least three active supplemental data options for any of the eligible subscriptions, one supplemental data option shall be cancelled for the activation of the Wifi supplementing option for the given subscription.

With reference to the users of the Wifi supplementing option, Vodafone continuously applies the Dynamic service quality regulation (QoS) described in section 4.2. (b) of the GTC, according to the standards no. 3GPP TS 23.107 and ETSI TS 123 107 V.9.0.0. when allocating network resources, from starting the use of data traffic (from 0 GB data traffic) (the description of the referenced standards can be found at the following websites: [www.etsi.org](http://www.etsi.org) and [www.3gpp.org](http://www.3gpp.org)). As a consequence, Wifi supplementing option users enter a lower priority level when starting the use of data traffic than the other Subscribers and at the time of network overload the other Subscribers are more likely to properly reach the network resources than Wifi supplementing option users i.e. other Subscribers will, at the time of network overload and under identical circumstances, be allowed to conduct data communication at a higher speed than a Wifi supplementing option user. With normal network load, a Wifi supplementing option user is not discriminated against other Subscribers and may use the network at the same speed as other users. The Service Provider will provide the guaranteed download and upload speed specified in Section 4.1. of the General Terms and Conditions regardless of the cause of limitation.

The Wifi supplementing option is not available in the following cases:

- In the case of mass failure. Mass failure shall be the existence of any failure where the service or the network fails or if a given failure affects more than one Subscriber.
- As a compensation if the Subscriber has completely used the data traffic available for the given billing cycle.
- If the UPC fixed-line Internet access service has been limited because of outstanding debts or for any other reasons.
- If the Subscriber's mobile subscription has been limited because of outstanding debts or for any other reasons, or if Subscriber has suspended its mobile subscription.
- Customers with a mobile service package are not eligible for the Wifi supplementing option if their subscription includes unlimited mobile data traffic.
- If the Wifi supplementing option is active for the mobile subscription at the time when the Subscriber changes tariff packages, the Wifi supplementing option will not be activated for the new tariff package.

- If the UPC fixed-line Internet access service is disrupted or if the quality of the service deteriorates but the guaranteed speed set forth in the Description of Services chapter in Annex 1 of UPC's GTC concerning the provision of Internet access and leased line services is achieved.
- If the Subscriber has cancelled or terminated the UPC fixed-line Internet access service.
- Upon the defect of the device in possession of the Subscriber (e.g. tablet, PC or modem not provided by UPC).
- For the time of the installation of the service.
- If the Subscriber has suspended the UPC fixed-line Internet access service.
- If the data traffic generated by the increased Wifi supplementing option overloads the Vodafone mobile network in the given cell and endangers the availability of the mobile service.

The Wifi supplementing option is not an identical substitute for the UPC Home Cable Internet service and not a compensation due to the failure of the fixed Internet service. The Wifi supplementing option may be used no more than twice within 30 days.

### **3. Unlimited calls to UPC fixed-line numbers option**

Upon the activation of the unlimited calls to UPC fixed-line numbers option, the unlimited airtime minutes to the UPC fixed-line numbers are valid domestically and, according to the applicable Roaming rates, from roaming tariff zone 1, for voice calls to the UPC fixed-line network, thus the minutes in the service package can be used for calls to any other domestic mobile or fixed-line networks, since the calls initiated to standard-rate UPC fixed-line numbers do not use the limit included in the service package.

The unlimited calls to UPC fixed-line numbers option may be used for all eligible Vodafone Post-paid subscriptions under Subscriber's name (except for tariffs with unlimited airtime minutes, Business Kid Watch and Senior Smartwatch tariffs, Internet tariff packages).

## 2.20. Vodafone-UPC Discount special offer

The Vodafone-UPC Discount special offer is available from 2 September 2019 until withdrawal for the Small Enterprise Vodafone-UPC joint customers, who have at least one eligible, monthly fee-based (post-paid) active Subscription Contract at Vodafone and a valid contract at UPC for at least one cable service (cable television, fixed Internet, fixed-line telephone), and have the same identification data in these contracts (the same subscriber name, tax number).

Within the scope of the Vodafone-UPC Discount special offer, Small Enterprise business Subscribers in a contractual relationship with both Vodafone and UPC with one of the Vodafone Business Smart 3 GB, Vodafone Business Smart 5 GB, Vodafone Business Red 5 GB, Vodafone Business Red 20 GB, Vodafone Business Red Superior, Vodafone Business Red World service packages and concluding a new, fixed-term contract for at least one subscription from the above tariffs or for any UPC service package after 2 September 2019, or renewing an existing contract with the above tariffs, may receive a monthly discount of gross HUF 1,000 from the monthly fee in the case of Vodafone Business Smart 3 GB and Vodafone Business Smart 5 GB service packages, and a monthly discount of gross HUF 2,000 from the monthly fee in the case of Vodafone Business Red 5 GB, Vodafone Business Red 20 GB, Vodafone Business Red Superior and Vodafone Business Red World service packages, taking into consideration the current state at the time of billing. The amount of discount is determined every month, based on the business Subscriber's all fixed-term eligible subscriptions from those listed above, under the given customer number.

The monthly fee discount will be deducted from the Internet monthly fees under TESZOR number 61.20.4. The discount cannot be used for a fraction of the month and the amount of the discount may not exceed the sum of the items indicated as the Internet monthly fees of the tariffs for the next period in the given bill.

Activation of the eligibility for the Vodafone-UPC Discount is performed automatically, following successful identification based on the Vodafone-UPC internal database. Subscriber will be notified thereof in an SMS-notification sent to all numbers under the eligible customer number.

Subscriber is eligible for the Vodafone-UPC Discount as long as the above conditions are met. If the conditions are no longer met, the Discount will be deactivated automatically.

The Discount special offer can be combined with other monthly fee discounts.

The following table summarises the Vodafone-UPC monthly fee discounts:

Tariffs eligible for discount	Available discounts for tariffs of all fixed-term contracts, per tariff (gross)
Business Smart 3GB Business Smart 5GB	HUF 1,000
Business RED 5GB Business RED 20GB Business RED Superior Business RED World	HUF 2,000

## 3. Joint offers

#### **4. Special offers not available anymore**

- 4.1 +4GB free data option with marketing purpose contribution (between 01 February 2017 and 31 March 2017)
- 4.2 Vodafone Red Travel Club (between 28 July 2016 and 31 December 2016)
- 4.3 Office 365 Vállalati Prémium offer (between 17 August 2015 and 31 December 2015.)
- 4.4 Business Red EU offer (between 1 February 2016 and 1 April 2016)
- 4.5 Christmas PluszAdat 4GB (promotional supplementary option) (between 2 November 2015 and 31 December 2015)
- 4.6 4GB free data option, without marketing contributions discount (between 1 February 2017 and 31 March 2017)
- 4.7 Vodafone Iroda 50% discount (between. 23 November 2015. and 15 June 2017)
- 4.8 Vállalkozói Osztható tariff discount without the handset purchase (between 23 November 2015 and 15 June 2017)
- 4.9 "Adatmilliomos" special offer for Business Red EU customers ( between 26 April 2017 and 15 November 2017)
- 4.10 Vodafone Travel Club ( between 20 October 2016. and 31 March 2017.)
- 4.11. 50% monthly fee allowance for 3 months offer (between 23 November 2015 and 15 June 2017)
- 4.12. Ready fleet special offer (between 01 December 2017 and 31. Marc 2018)
- 4.13 Special offer 25% monthly fee discount for 6 months (between 03 April 2018 and 31 July 2018)
- 4.14. WebSMS akció (03 April 2018 – 31 October 2018.)
- 4.15 International tariff zone 1 (Neighbouring countries) at half price (from 1 March 2018- 1 March 2019)
- 4.16 International tariff zone 2 at half price (from 1 March 2018- 1 March 2019)
- 4.17 Adni JóDolog Promóció ("Giving is a GoodThing" Promotion) (from 1 December 2018 until 1 January 2019)
- 4.18 Fixed-line number option offer (from 1 August 2018 until 15 May 2019)