

# General Terms and Conditions of Business

## Annex 4

### The code of ethics regarding the use of Packet-switched data transmission services – GPRS

The Service Provider hereby defines in detail the activities deemed unethical, for the purposes of sustaining its GPRS-based services, ensuring their quality and the protection of customers and the entire Internet society:

1. The forwarding of disallowed, unsolicited electronic messages (emails) or other electronic statements for purposes of direct business acquisition or other advertising activities, etc. to addressees who have previously notified the sender that they do not wish to receive such type of emails or electronic statements.
2. The sending of a large quantity (more than 100 pcs) of emails on the telecommunication network of the Service Provider to addresses with the owners of which the sender has no personal or business relation (spam).
3. The sending of any email (and/or email attachment) that is infected by a virus, or that will (may) generate activities on the systems of the recipient or the Service Provider which are contrary to the interests and/or intentions of the user of the system.
4. The sending of unsolicited emails with intentionally counterfeit or concealed sender identification data, or emails that contain no valid address to which the recipient could send his/her request regarding the restriction of sending such emails.
5. The sending, dissemination, disclosure, publication, announcement or placement on the computer or server of other persons of any emails, statements, data, information, etc. through the use of the GPRS-based services of the Service Provider
  - whose contents had been acquired by the sender in an unauthorised way or through the breach of intellectual property rights,
  - whose content infringes or may infringe basic social values or human dignity (misleading, vulgar, aggressive, pornographic content, etc.);
  - whose sending, dissemination, disclosure, availability or announcement in the given way would or could lead to an act in breach of the law (incitement, instigation, incitement to hatred, breach of intellectual property rights, etc.);
  - whose content regarding the properties, contents or price of the product, service or other article offered could mislead anyone.
6. The unauthorised use of the computer(s) of other person(s) and/or the data stored on the computer(s), the unauthorised influencing or attempted unauthorised

influencing of the operation of the computer(s) of other person(s) by means of using the GPRS-based services of the Service Provider, in particular:

- the attempted or successful unauthorised access to or acquisition of data stored or used on the computers or servers of other persons that are not intended for public viewing (constituting personal secrets, trade secrets, service secrets, state secrets, etc.) and/or data or data files under copyright;
- the attempted or successful modification of data stored on the computers or servers of other persons without permission;
- the attempted or successful uploading of data or files without permission onto the computers or servers of others, where these data are compromising or adversely affecting the operation of the given machine;
- the unauthorised use of computers owned or used by other persons, or their resources (e.g. proxy, email servers, printers, network gateway routers and other switched hardware tools, etc.).

7. The use of the computer connected to the GPRS network of the Service Provider on a mobile service access point (on mobile telephone or other mobile telecommunication device, etc.) as a server or gateway router (serving more than one user; the connection of a network or more than one computer, etc.).

In case any of our customers detect unethical behaviour, they should inform the Service Provider thereof by a notification sent to the email address: [abuse@vodafone.hu](mailto:abuse@vodafone.hu). In order to prevent any damages threatening the Service Provider and/or alleviate the damages suffered by the Service Provider, and in order to ensure the protection of other subscribers of the Service Provider and/or its network; the Service Provider reserves the right to conduct an investigation, to take action against the customer in question on the basis of the investigation and, for the purpose of ensuring that the appropriate sanctions are levied, it may notify any other service providers in case one of their Subscribers carries out the unethical activities.